

# FOCUS

**MHIMA** | An Affiliate of **AHIMA**  
 Michigan Health Information Management Association | American Health Information Management Association®

NEWSLETTER OF THE MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

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2007

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## MHIMA ANNUAL MEETING AND EXHIBITS 2007

The MHIMA Annual Meeting for 2007 was held at the Radisson Plaza Hotel in Kalamazoo, Michigan on May 21-23, 2007. It was a very successful meeting. There were 206 registrations for the three-day event and 52 vendor booths. The hotel was a great place for the meeting and easily accessible from all areas of the state. The hotel staff was wonderful and the food was exceptional.

The meeting started on Monday, with a welcome from Amy Eckert, RHIT, CCS who is President of the SWMHIMA. The keynote was then introduced. Debra Dunbar Nelson, a University Consultant for Employee and Organizational Development within University Human Resource Services at Indiana University presented "*The Fish! Philosophy: A Managers Guide*". Her presentation covered the 4 concepts of Fish; Play, Make Their Day, Be There and Choose Your Attitude. She asked all attending to make a list of as many ways they could think of to make work light-hearted and fun. She then asked them to list items under each of the following questions: 1. What has someone done to make your day? 2. What did it do for you? 3. What have you done in the past to make someone's day? 4. What did it do for him/her? She discussed ideas for "making ripples" with strangers, neighbors, community, friends, family, co-workers, bosses and customers. She also covered ideas for being there. Debra then asked all attending to list all of the possible productive emotional states that each wanted to be achieved at work. She cited many good references to help those attending follow up further on the topic. She was energetic and those in attendance enjoyed the presentation and left with some good ideas for improving attitudes.



Debra Dunbar Nelson does the keynote presentation "*The Fish! Philosophy: A Managers Guide*".

Jill Callahan Dennis, JD, RHIA, the principal of Health Risk Advantage, the 2007 AHIMA Board liaison to Michigan and the immediate Past President of AHIMA did the AHIMA update "*Moving Off the IceBerg: 10 Must-dos*". Jill discussed how fast the HIM profession is changing in regards to the Personal Health Record. The National spotlight is on four prototype designs for a nationwide health information network, and there are necessary local, state and regional HIT efforts needed to support these. "All of these things are coming together to change the work that we do, and the environment in which we do it". She mentioned that profession is also changing with diverse job titles and work settings for healthcare itself. The profession is no longer just found in HIM departments, which create new practice issues and new opportunities. Even though the profession is changing, HIM core values still remain intact.

The mission for AHIMA is "*To be the professional community that improves healthcare by advancing best practices and standards for health information management and the trusted source for education, research, and professional credentialing*".

### The AHIMA Values:

- The public's right to accurate and confidential personal health information
- Innovation and leadership in advancing health information management practices and standards worldwide
- Adherence to the AHIMA Code of Ethics
- Advocacy and interdisciplinary collaboration with other professional organizations

**VISIT US ON THE WEB:**  
www.mhima.org

## OUR MISSION

The Mission of the Michigan Health Information Management Association is to be Michigan's expert voice on health information.

Michigan Health Information Leaders

(Continued on page 2)

# MHIMA

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August 15, 2007

Please forward articles in hard copy  
or on disk to the Editor.

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#### AHIMA's Vision:

### Quality Healthcare through Quality Information

Jill also covered that *"Our Iceberg is Melting"*, but it is not who we are, only where we are now. Together, we can envision new ways of working and leave the old ways behind. She suggested 10 things that each person can do:

1. Become knowledgeable about Health Information Exchange (HIE) in your community as well as your state
2. Champion data standards and information integrity
3. Make sure you are developing the skills and experience you will need
4. Study e-HIM® practice and reimagine work flow
5. Learn about the criteria being used by CCHIT to certify EHR products
6. Get a handle on the legal health record
7. Share what you know
8. Help people access their own PHR
9. Start your own PHR
10. Be an agent for change

She then presented AHIMA's Key Priorities: Data standards, EHR use, Legal EHR, Personal health records, Engaging our leaders, Goal: Everyone in the field is engaged in leading and enabling change, Building value for members and Delivering real value year in and year out, Growing and strengthening AHIMA, Ensuring a strong infrastructure and The right resources. She ended by saying the Association and Members will be *"Larger, Louder, and Faster"*.

Bambi Rose, RHIT is the Certification Manager for the Commission on Certification for Health Information Technology (CCHIT). Her presentation included an introduction to CCHIT, the organization, scope and process, the expanding vision of certification for the future, an update on the certification program and a summary. The Mission for CCHIT is "accelerate the adoption of robust, interoperable health IT". Bambi's explained in summary that CCHIT is an independent, nonprofit initiative to accelerate the adoption of robust, interoperable IT, while building a reputation for transparency, credibility and integrity. It has official government recognition as well as that of a broad group of professional societies. Ambulatory EHR certification was launched in May of 2006; - 90 products from a diverse array of vendors certified in first 12 months. Plans for the future are: 1. Launch inpatient EHR certification in August of 2007. 2. Expand certification to specialties/settings/populations. 3. Develop certification for health information networks and launch in 2008.

Colleen Goethals, MS, RHIA is a Health Information Consultant for Cardone Record Services, Inc. Her presentation was *"Document Imaging: Analyzing Your Options"* – Concurrent Session. We all know that imaging your medical records now is great preparation for your EHR of the near future. Deciding whether to scan your self or outsource this task is the question that many often struggle with. This presentation will explain the steps in scanning and the cost comparisons of outsourcing versus doing it in your department, for each of those steps. In addition, you will see what the advantages and disadvantages of both options are, as well as listen to case studies of those who have tried imaging themselves and/or outsourced the project.

Barbara Tanase, J.D. is an Assistant United States Attorney in the U.S. Attorney's Office for the Western District of Michigan. Her presentation was *"Anatomy of a Federal Health Care Fraud Investigation: What Health Care Professionals Need to Know"*.

She is currently assigned to the Executive Office for the United States Attorney's Office in Washington D.C. The initial allegation will come from patients, providers, audit departments, former spouses, employees, local police and compliance officers. Then research is done and assets are verified. Standard investigative tools are utilized in criminal cases and those include Grand Jury, subpoenas, search warrants and interviews. In Civil cases, interrogatories, interviews and depositions are utilized. Health care fraud is charged if the defendant executed a scheme to take money or property from a "health care benefit program". Which includes public and private benefit plans. The maximum penalty is 10 years imprisonment and/or a \$250,000 fine. Mail fraud and Wire fraud are charged

if the defendant devised/attempted to devise or participated in a scheme or artifice to defraud or obtain property by means of false and fraudulent pretenses/representations, using the mails or interstate wire communications. The maximum penalties are 20 years imprisonment and/or a \$250,00 fine. Health care fraud is also charged when there are false statements relating to a health care matter, which include when a defendant falsifies, conceals or covers up a material fact by trick, scheme or device, or knowingly makes a materially false, fictitious, or fraudulent statement or representation, or makes or uses any materially false writing or document, in connection with the delivery of or payment for health care benefits, items or services. The maximum penalty is 5 years imprisonment and/or a \$250,000 fine. She presented actual cases as examples of these items.

Max Hoffman, Jr., J. D. is a shareholder practicing in the Lansing office of Butzel Long and concentrates his practice in the areas of Health Care Law; Health Care Fraud; Professional Licensing; State Agency Practice; Administrative and Regulatory Law; and Civil Law. His presentation was "*Mounting a Defense in Response to US Government Fraudulent Health Care Activity Charges*". Max covered the Fraud and Abuse laws which include: Civil Monetary Penalty, False Claims Act, Anti-Kickback Statute and Safe Harbors, Intent-Based Statute, and the Stark Law and exceptions to it as well as sanctions. He also covered part of the OIG Work Plan with specific related topics. He also discussed self-disclosure and its risks and benefits. He also reviewed many specific cases and discussed the process and results.

Amy Dixon is the Leadership Development Specialist for William Beaumont Hospitals. She started the morning on Tuesday with a great presentation "*Crucial Conversations*". Crucial conversations happen when you face situations with high stakes, strong emotions, and differing opinions. She suggested strategies for those attending to get better at their Crucial Conversations, which helps get better at everything else. This preview introduced member to the concepts of Crucial Conversations and offered tools that have proven effective time and again. In the packet she included a short test to demonstrate to those attending, their style under stress and how to better handle different situations that may occur. She energized the group and it was a great way to start the morning.

Amy Dixon also did a presentation after lunch called "*Ready, Set, Grow*". It was supposed to be a concurrent session, but the other speaker had a medical emergency, so it became a general session. This presentation was a guide to prepare for job growth success. Amy explained how to take charge of your career path by first exploring where you want to go, then creating a path to get you there. She included many forms that were valuable tools to evaluate yourself which included goal setting, rating your skills, techniques for positive role models, interview skills, and resume basics and tips. The tools she presented are necessary to help those attending get their feet on the path of success!

Sally Rynberg, MSA, RHIA is the Data Standards Manager for Trinity Information Services. She did her presentation on "*HIM Website Surfing*". The Internet is a gold mine of information, if you know the right places to look. Sally took the audience first hand out to the Internet to demonstrate the wealth of information available for members to find relevant, useful information to assist in daily HIM activities. She demonstrated all of the information available on the AHIMA website from the CoP's to the Book of Knowledge. She also provided several tips on "Googling" for needed information and listed many pertinent websites to meet the needs of HIM departments and included what types of information can be found on each website. Sally's presentation was well received by those attending and provided much needed information to many.

Tom Ward, a Professional Relations Officer for the Michigan Disability Determination Service and Katrice Kendle, a Medical and Professional Relations Officer with the Social Security Administration presented "*Sending Records to the Michigan DDS Electronically*". The Michigan DDS probably requests more records than any other agency, person or facility. They are working with hospitals to provide requests and records electronically to improve efficiency and help facilitate claims for clients more quickly. The presentation included a demonstration of how this would work after it has been implemented. They would like to get all hospitals records/requests electronically.

Claudia Birkenshaw, MSN is co-founder of PFS Knowledge Trek in 2004 and BridgeFront in 2006. Her presentation was "*UB 04, Revenue Cycle, and Impact to HIM Staff*". She did a brief history and vision of UB-92 to UB-04 and the electronic data exchange versus paper bills. Claudia covered the changes, deletions, additions, and modification of the country's institutional billing form and its impact to HIM – today and in the future. Expectations of the past have faded and today's HIM professionals are being asked to take on revenue cycle challenges and opportunities. The key issues of interest included present on admission (POA) indicators, what's myth vs. fact, Medicare's long-term goal, as well as national updates of Patient Discharge Indicators, and Trauma Activation facts. She had a lot of important information to cover in only one hour.

Leslie Mack, RHIT the Senior Director of HIM for CareTech Solutions, Inc. presented "*Assessing Your Health Information Management Operations Prior to an EMR Implementation*". This is the presentation that she had done in the fall at AHIMA. If you plan to automate your current processes through the use of an EMR, your results could be disastrous. EMR's require new processes, not the same burdensome processes in electronic form. Leslie revealed how to evaluate the process improvements and staffing decisions you must make prior to EMR implementation. She also included many forms that those attending could adapt to their needs that would be helpful to them in an EMR implementation.

This year there was an Alternative Careers in Healthcare breakout session and three speakers spoke about their job duties and responsibilities.

Nickole Grondzik, BSIT, MAOM the Trauma Research and Registry Coordinator for Covenant Health Care defined a "*Trauma Registry*" and presented a synopsis of a trauma registrar, what they do, and their credentials and qualifications. She also did a brief review of data captured by the registry.

Rita Montague, RHIT, CTR a Lead Research Abstractor Analyst in the Biostatistics and Research Epidemiology Department at Henry Ford Health Care System discussed "*HIM Career in Biostatistics*". Her presentation covered what her job duties include: abstracting data for various research studies - both internal and external, working with the new Pay-4-Performance initiatives, as well as work on the annual HEDIS review and other duties and responsibilities.

Michael Rant, RHIA the Systems Analyst for Mobile Medical Response, Inc. did a presentation on "*Ambulance Coding*". Michael is responsible for the billing system for an 8 county ambulance service, plus 2 outside companies, for a combined total of nearly 65,000 ambulance trips annually. It is his job to insure that accurate coding and reimbursement guidelines are followed, while working with healthcare facilities, and their impact on each other.

Belinda Wiegand, RHIA, Senior Director, EMR Services PHNS; Cheryl Fitzpatrick, RHIA, HIM Director, Ingham Regional Medical Center

(Continued on page 6)

# MHIMA MEMBERSHIP JUNE 2007

## MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

CLASSIFICATION	MEMBERSHIP		CHANGE
	4-9-07	6-19-07	
Active RHIT/RHIA/CCS CCS-P/CCS/CHP	1454	1594	+140
Active Senior	32	31	-1
Associate	149	-	-149
Student	481	493	+12
Graduate	133	130	-3
Honorary	2	2	-
Corporate	16	17	+1
	2267	2267	-
Certified Nonmembers	946	975	+29*

**PLEASE NOTE:** WHEN CHOOSING YOUR CATEGORY OF MEMBERSHIP, BE AWARE YOUR CHOICE OF SELECTING A STUDENT CLASSIFICATION MAY PREVENT YOU FROM VOTING

\*AHIMA changed the way they count these members.

## Plan to Attend the 2007 Chicago Summer Meetings

Plan to visit Chicago in July for summer meetings including the Community Education Coordinator session, "Pulling Back the Curtain on Your New Campaign" (by invitation only), Summer Team Talks, Leadership Conference, and the Coding Roundtable Summit. Join your colleagues for these great meetings and receive CEUs for all of them.

**July 19 – EDUCATION COORDINATOR SESSION: "Pulling Back the Curtain on Your New Campaign" (by invitation only)**

**July 20 – SUMMER TEAM TALKS (no charge to all active members)**

**July 21–22 – LEADERSHIP CONFERENCE**

**July 22 – CODING ROUNDTABLE SUMMIT**

The meetings will be held at the Wyndham Hotel in Chicago, IL. You can now register for the meetings online at <https://imis.ahima.org/meetings/login/reglogin.cfm?meeting=07STT07>. Those who register for the meetings plus the Summer Team Talks Reception online will receive an e-mail confirmation. The registration deadline is July 19. Please note that the host hotel is sold out. For a list of additional hotels nearby, please log onto the "State Leaders and HOD" CoP and look for the post "Wyndham Sold Out" under "Announcements."

*From E-Alert 6-28-07*

Be Creative  
and Informative!

If you would like to contribute  
to an upcoming issue of  
**FOCUS**  
please e-mail the editor

## NEW FAHIMA

**Congratulations to Janice Crocker,  
MSA, RHIA, CCS, CHP, FAHIMA  
upon the receipt of her AHIMA  
fellowship. Janice is a consultant for  
Crowe Chizek & Company in  
South Bend, Indiana and  
President of the MICHIANA HIMA.  
She has been very active in AHIMA,  
MHIMA and her regional association.**

# President's Message

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At last, summer has arrived. I would like to thank the 2006 – 2007 arrangements committee on an outstanding job preparing the 2007 MHIMA Annual conference. In preparation for my first President's message I reviewed the last five years of the MHIMA FOCUS to review what the previous Presidents have written. I found that each message varied in its content but the overall theme was the same. Passion, our past Presidents were passionate about our association and the direction our profession is heading.

I too am very passionate about this great profession and even more so about our State association. In my first President's message I want to challenge you the MHIMA members to become more active in our association. In terms of being active I mean something as simple as voting all the way up to volunteering! In fact, I want to talk about these two very important items. In 2002 MHIMA had approximately 8% of the membership voting in the state election. When we went electronic in 2005 we spiked from about the 8% mark all the way to 18%. We saw a rise to 19% in 2006 and then a decrease to 15% in 2007. At the MHIMA Denise Holstege, MHIMA President, asked members present for the business meeting to write on a piece of paper reasons they may not have voted. We received a variety of answers ranging from not knowing the candidates to forgetting. I now pose a similar question to you! What is the reason(s) for not voting in the MHIMA elections and what could MHIMA do to enhance the voting process? We already have some recommendations from attendees at the MHIMA annual conference but I strongly encourage feedback for all MHIMA members. I would like to see an increase in our voting strength for the 2008 elections.

After the awards luncheon at the MHIMA annual conference Denise Holstege, then, the current MHIMA President and I spoke to the members present regarding volunteering. Denise and I asked if individuals did not volunteer due to time commitment and/or unsure if they had enough experience. If time commitment is why you haven't volunteered let me assure you that a lot of your personal time is not required. The MHIMA Board meets six times a year. We meet in person for the July, September, November, March and May Board meetings. The January Board meeting is held via conference call. The May Board meeting is held the night before the annual conference. The Board meetings are approximately six hours in length. If we look at the overall picture, MHIMA is asking for about one full time work week (40 hrs.) out of a one year term. This is for elected positions! Serving on a committee may even be less time. If you are thinking of volunteering then serving on a committee is probably the best place to start. If experience is the reason for not volunteering then the best place to start is a committee. You will gain experience with MHIMA and the opportunity to learn more about the MHIMA Board. I throw in one caveat though! Volunteer for the right reasons. Don't volunteer because your employer requires you to volunteer, or to gain recognition, or to just network, or to have volunteering on your resume. Volunteer because you want to, because you are passionate about our profession and that you have desire to help guide our association in the right direction.

Please send your feedback regarding MHIMA voting to Marsha Allen at our MHIMA central office. If you are interested in volunteering please see the March/April 2007 FOCUS and complete the willingness to serve form.

Your MHIMA Delegates will be attending the AHIMA summer team talks the weekend of July 20<sup>th</sup>. If you have any questions, concerns or comments that you would like your Delegates to take to AHIMA please send your comments to Marsha Allen in the central office.

I would like to take this opportunity to thank you for allowing me the opportunity to serve MHIMA as your President and to work with the talented individuals elected to the MHIMA Board.

I wish each and every one of you a safe and wonderful summer.



*Best Regards,  
Charlie Robinson, RHIT, CCS-P*

## From the Editor...

I hope you are all enjoying a warm and relaxing summer so far! It is great to be back for another year as the Editor of FOCUS! This issue highlights our very successful annual convention in Kalamazoo in May 2007. Every year, the convention is an opportunity to renew old acquaintances and catch up on timely information pertinent to our ever-changing career!

Congratulations to Denise Holstege on a successful year as President of MHIMA and best wishes to Charlie Robinson as he takes on the role of your President for the upcoming year! We are so fortunate to have such dedicated leadership within our ranks!

I'd like to congratulate our esteemed Central Office Coordinator, Marsha Allen, on receiving the Distinguished Member Award this year at the annual convention!

This is the highest honor that a member of MHIMA can receive and I can think of no worthier candidate than Marsha! Having served in roles for MHIMA both before and after the establishment of the Central Office, I can attest to all the work that Marsha does to keep our organization running smoothly and to alleviate much of the burden of the various Board positions. Marsha does more than most of us know and I certainly have benefited from her leadership and assistance throughout my career. She is organized to a fault and gracious under pressure! She must work with a whole new group of bosses annually with each successive Board of Directors, and she always handles herself with the utmost professionalism and class!

If you get a chance, send Marsha an email or give her a call and thank her for all she does for MHIMA! Even if you've never had the pleasure of meeting her in person, rest assured that she is working for you in a very "DISTINGUISHED" way!

Congratulations, Marsha, and THANKS for all you do for all of us!!!

*Peggy Chapo, Editor*

(IRMC); Janet Spyke, HIM Operations Manager, IRMC; Tammy Harvey, RHIT, Director, EMR Services, PHNS; Tammy Blitz, RHIT, CCS, Manager, Coding Division, presented "*HIM and EMR Disaster Recovery*". This presentation included a panel that actually went through a multiple hardware failure and the primary and redundant disk are impacted on their EMR system. The system was down, clinical access was not available, all work processed from the day before was "lost" because of a backup failure and they were unable to process work for 3 days. They presented the lessons they learned from this disaster, including "survival techniques", the importance of an HIM EMR Disaster Plan and how to prepare for the inevitable.

April Martin, RHIT, CMT, FAAMT is the owner of q.i.d. Transcription and her presentation was "*Is Your Transcription Making the Grade?*" With so much attention being given to quality healthcare and patient safety, one cannot help but see the clear correlation to quality healthcare documentation. This presentation discussed quality assurance methods in transcription and healthcare documentation, developing or restructuring a transcription QA program, and I touched on best practices in evaluating both your employed medical transcriptionists or outsourcing vendors. Available resources such as the AHDI (formerly AAMT) tool, Best Practices for Measuring Quality in Medical Transcription, as well as various ASTM standards regarding quality in transcribed healthcare documentation were also reviewed.

Wednesday morning started very differently. Anita Hazelwood, RHIA, FAHIMA a Professor at the University of Louisiana at Lafayette presented "*Coding 101: Yesterday, Today and Tomorrow*". Anita's flights for Tuesday were all canceled due to bad weather in the South. Arrangements were made and she called in and did her presentation via conference call with assistance from Janice Crocker, RHIA, CCS, CHP, FAHIMA, who did the video portion of the program.

The presentation included a brief history of the ICD-9-CM, CPT and HCPCS code sets and examined the manner in which these coding systems are updated. The uses and users of the various systems was discussed as well. There was an in-depth look at the new ICD-9-CM coding guidelines and the difference in the guidelines as they relate to facilities and physicians. Of particular interest to those attending were the topics that covered the new "Present on Admission" guidelines, the future of ICD-10-CM and ICD-10-PCS and documentation issues related to inpatient, outpatient, and physician's office coding. Anita presented specific examples of ICD-9-CM diagnosis codes that should always be "Present on Admission".

Laurine Johnson, RHIA, CPC-H, MS, a Senior HIM Consultant for Ingenix, presented "*Making the Severity Adjustment*". She covered what CMS has proposed for the Inpatient Prospective Payment System (IPPS) for FY 2008, and explained why the severity adjustment is important to accurate DRG payments.

The presentation provided some basic comparisons between the severity models as well as a discussion of the key points of the proposed rule. In her final comments Laurine mentioned the major issues: "Regardless of what methodology CMS selects, four issues are critical for a successful policy change: 1. Adequate lead time for planning and implementation, 2. Opportunities for all interested parties to operate in the market, 3. Transparency so that providers can understand and manage to the new classification structure, and 4. An open and inclusive process for managing changes and encouraging creativity and innovation in the system". She also added: "It is also essential that CMS take into account: 1. Costs of

implementation and operation to the industry and CMS, and 2. Commitment and capacity of vendors to support the entire market".

James D. Grant, MD the Chair for the Department of Anesthesiology at William Beaumont Hospital in Royal Oak presented "*The Life of a CPT Code, From Idea to CPT Manual*". Dr. Grant reviewed the life cycle of a CPT code and shared his expertise as a member of the RUC: AMA/ Specialty RVS Update Committee (RUC). His examples included references for anesthesia coding as well as other specialties. The information he presented is very useful in understanding how CPT codes are changed and updated.

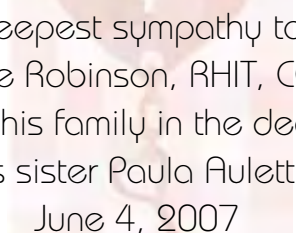
Gwen Blackford, RHIA, the Coding Manager, and Connie Jaskot, RHIT, a Clinical Documentation Specialist at the University of Michigan Health System did a presentation that had been done at the AHIMA National meeting last October. "*Strengthen the HIM Profession: Implementing a Successful Clinical Documentation Improvement Program*". Their presentation covered the benefits of a Clinical Documentation Improvement Program as it relates to revenue, clinician education, quality of patient care, research outcomes and severity scores. They helped the audience understand the strategies used by RHIT's to obtain clinical documentation in a very busy teaching facility. There are almost 200 employees in the HIM department at the University of Michigan Health System. It was a very interesting presentation and demonstrated the importance of HIM professionals in a different role.

There was lunch with the vendors on Monday and Tuesday and more time given to the membership to visit all exhibitors and learn more about their products and new technology. The vendors gave away many wonderful prizes to the membership. To assure that members visited all of the vendors, an MHIMA Bingo card was provided to members to complete and submit for a free night bed and breakfast at the Radisson Plaza Hotel in Kalamazoo. The winner of that prize was Gloria Copprie, a student from Ferris State University.

MHIMA also gave away a free registration to the 2008 Annual meeting. Anyone with a full paid registration to the MHIMA 2007 annual meeting was entered into the drawing. The winner of this drawing was Kim Hom, RHIT from PHNS at McLaren Regional Medical Center.

The 2007 MHIMA Annual Meeting was a great success. MHIMA would like to thank all of the member speakers, speakers and vendors that participated to help accomplish this great meeting.

Marsha Allen, RHIA  
MHIMA Central Office



Deepest sympathy to  
Charlie Robinson, RHIT, CCS-P  
and his family in the death  
of his sister Paula Auletti on  
June 4, 2007



*Patricia Mattson, RHIT stayed in the registration area to help all three days of the Annual meeting.*



# 2007



*Above pictures taken at the MHIMA President's reception.*

*Above pictures taken at the Awards luncheon.*

# AWARDS



*From Left to Right: Denise Holstege, RHIT, CCS, Patricia Mattson, RHIT, and Marsha Allen, RHIA with the Distinguished Member plaque.*



*Mary Jo Brough receives the Yvonne Harbert Student Achievement Award from MHIMA President Denise Holstege, RHIT, CCS.*

## THANK YOU

Special Thanks is extended to the following companies and organizations for their contributions to the success of the 2007 MHIMA Annual Meeting.

Moretti Group  
Moretti Transcription  
Solutions - MTSO

*Monday Afternoon Break "Snack Attack"  
Tuesday Afternoon Break "Chocolate Obsession"*

QuadraMed Corporation

*Tuesday Morning Break/Continental Breakfast*

Dictaphone Corporation

*Monday Evening/President's Reception*

MICHIANA  
MMHIMA  
NCMHIMA  
NWMHIMA  
SEMHIMA

*Donations for Door Prizes*

*Thank you also to all of the members and vendors who donated their time to do the presentations for the meeting and all of the volunteers involved in the planning and assisting with tasks in preparation for the MHIMA Annual meeting. You have all contributed to make the 2007 Annual meeting a great success!*

# AWARDS



*Dawn Wisusik receives the MHIMA Michigan Medical Record Charities Scholarship Award from Denise Holstege, RHIT, CCS*



*From Left to Right; Jody Scheller, RHIA, Mary Jo Brough, Dawn Wisusik and Patricia Rubio, RHIA, students and their instructors from Schoolcraft College.*

## TREASURER'S REPORT

\$

Total MHIMA Assets  
JUNE 15, 2007  
\$130,755.85

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## ALLIED HEALTH LIAISON REPORT

Can you believe it is time for another update?! I hope everyone is having a great summer. There is so much to report, but I will try to slim down my reports a little now that hopefully everyone has a feel for some of the history of where this column came from.

With regard to ASTM, the Subcommittee E31.15 (Healthcare Information Capture and Documentation) met last on April 20, 2007, in Jacksonville, Florida, in conjunction with the Medical Transcription Industry Association (MTIA) Annual Meeting. The attendees present reviewed E2184: Specification for Healthcare Document Formats. This standard will be 5 years old next year, and the initial review was performed at the November 2006 meeting. Today's group made great progress on a second review of this standard. It is hoped to get this revised document out for the first ballot process prior to the next meeting in August so that comments from that ballot can be addressed at that meeting. The subcommittee meets again on August 18, 2007, in Reno, Nevada, in conjunction with the Association for Healthcare Documentation Integrity (AHDI) Annual Convention.

According to Advance for HIM, on June 5, 2007, a new bill was introduced into the Senate that would provide tax incentives and resources for those who would invest in HIT. U.S. Senators Debbie Stabenow (D-MI) and Olympia Snowe (R-ME) have co-sponsored the Health Information Technology Act of 2007 or HealthTech Act, the goal of which is to promote the adoption of HIT by providing funding that would offset the costs associated with adoption and implementation of these technologies — technologies that have the potential to significantly impact the cost of healthcare delivery and improve quality of care. To read the full article, visit: <http://health-information.advanceweb.com/Common/editorial/editorial.aspx?CTID=360>.

As reported in the most recent AHDI *Vitals*, there is a new group that has set up an online community to help share strategies for preventing errors in medical records and to provide support and advice to patients called Consumers Advancing Patient Safety (CAPS). This group was started by patients and their family members whose medical records reflected mistakes that resulted in harm or death. The World Health Organization is working with CAPS and consumer patient safety experts to launch safety workshops worldwide. To learn more about this group and some of the consumer websites available, visit: <http://www.ihealthbeat.org/articles/2007/5/30/Medical-Errors-Drive-Wave-of-New-Patient-Safety-Web-Sites.aspx>

The Michigan Association for Healthcare Documentation Integrity (MAHDI) will be meeting Saturday, July 21, 2007. Plans are currently underway for their annual meeting to be held October 5-7, 2007, at the Doubletree Hotel/Bay City Riverfront. There are now only four active chapters in MAHDI as the Red Cedar Chapter has voted to fold. The state officers are making plans to attend the AHDI Annual Convention and Expo in Reno in August, where the AHDI House of Delegates will be holding their annual face-to-face meeting on Wednesday, August 15, 2007. Also, AHDI has instituted a retired CMT status (CMT-R). Transcriptionists who are not longer practicing MTs are eligible for retired status. They will not be required to maintain CECs and will be required to display the R status behind their credential.

Finally, the Michigan Medical Group Management Association (MMGMA) is putting the finishing touches on their Fall Annual Conference, which will be held at the end of September at the Radisson Plaza Hotel.

As always, if you have any questions regarding any of the activities of our state allied health associations, feel free to contact me. Have a great rest of your summer.

*April Martin, RHIT, CMT, FAAMT*

## COMMUNITY EDUCATION CAMPAIGN CORNER

There are now 26 MHIMA members (1 in Michiana; 5 in MidMi; 7 in SE; 9 in SW; and 4 in the UP) who are willing, ready and anxious to share with your friends, family, and neighbors their passion about the importance of maintaining a personal health record. Please remember to invite us to your PTA, Kiwanis, Lions, Mensa, 4-H, bridge club, family reunion, or whatever!

You, too, can help spread the word about this important subject! Yes!! YOU!! If every one of our 2267 MHIMA members simply added the following phrase to their e-mail signature for personal or professional correspondence, we would be at least pointing the public to an important resource:

“Understand & manage your personal health information — visit [www.myPHR.com](http://www.myPHR.com)”

I use it all the time and have had several friends tell me that they have visited the site and got good ideas from it that they plan to use.

Call me!! Write me!! SOON!!!

*Margaret Neterer, RHIA  
Community Education Coordinator  
Phone: 517.332.7155  
E-mail: [my\\_mi\\_phr@comcast.net](mailto:my_mi_phr@comcast.net)*

## Challenge

In support of the MHIMA scholarship fund, Michigan Medical Record Charities, I am offering a challenge to every single member!

From this year forward, I plan to write a check on the anniversary date of my graduation from my professional program. The check will be made out to *Michigan Medical Record Charities* and will be in an amount equal to the number of years it has been since I graduated. Without giving away my actual identity, I graduated in 1974, so this year's check (a little later than my May 4<sup>th</sup> graduation date because I just thought of this) will be in the amount of \$33.00!

I challenge each of you to take a few moments to remember how excited you were to graduate and get started with your career, while also being anxious about the amount of education debt you collected along the way, and pull out that checkbook!

---

**The journey is not about reaching the destination, but in finding all the great diversions, beauty, and opportunities along the way.**

# ATTENTION MHIMA MEMBERS WE NEED YOU!

The Nominating Committee is asking you to seriously consider becoming more active in the leadership ranks of MHIMA. In order for MHIMA to continue its growth and activities, please consider submitting your name as a possible nominee for:

## OFFICERS:

**President-Elect:** Attend all meetings of the Board of Directors. Maintain liaison with regional associations; appoint the Chair of the Nominating Committee with the approval of the Board of Directors, and to perform such duties as delegated by the President and/or Board of Directors.

Previous MHIMA involvement at Board or Committee level preferred. Must be an AHIMA credentialed member in good standing.

**Vice-President:** Serve as an aide to the President; assume the duties of the President in his/her absence or inability to serve. Serve as General Chairman of the Convention Arrangements Committee. Previous MHIMA involvement at Board or Committee level preferred. Must be an AHIMA credentialed member in good standing.

**Secretary/Treasurer:** (2 year term) Attend all meetings of the MHIMA Board of Directors. He/she shall keep informed of all activities of the association; prepare financial reports as requested; serve as Strategy Manager of the Finance Strategy; assist in the development of the proposed budget each year; sign business documents as required; complete payroll responsibilities for Central Office.

**Director:** (2 year term) Attend all meetings of the Board of Directors and assist in carrying out the business of the Association. Perform such duties as delegated by the President and/or Board of Directors.

**Delegate:** (2 year term) Represent MHIMA at AHIMA's House of Delegates; serve as an advocate to regional associations. Requires access to e-mail and the Internet, good communication skills, and critical and strategic thinking skills.

**AHIMA Nominating Committee:** Represent MHIMA on the Ballot for the AHIMA Nominating Committee. Requires some experience with AHIMA to assure knowledge of members nationally who may be selected to run for AHIMA office.

**MHIMA Nominating Committee:** Represent MHIMA in selecting qualified candidates to run for office in the following year election.

Yes! Yes! I am willing to participate in MHIMA's future!

I would be willing to serve: \_\_\_\_\_  
COMMITTEE / PROJECT

\_\_\_\_\_  
NAME TYPED / PRINTED SIGNATURE DATE

\_\_\_\_\_  
PLACE OF EMPLOYMENT PREFERRED PHONE NUMBER E-MAIL ADDRESS

You may also submit names of any MHIMA active or associate members who would be qualified for project membership:

\_\_\_\_\_  
NAME PHONE NUMBER E-MAIL ADDRESS

\_\_\_\_\_  
NAME PHONE NUMBER E-MAIL ADDRESS

\_\_\_\_\_  
NAME PHONE NUMBER E-MAIL ADDRESS

Please return completed forms by November 1, 2007 to:

Margaret Neterer, MM, RHIA  
Chairman, MHIMA Nominating Committee  
2827 Brentwood Avenue  
East Lansing, MI 48823-4718  
Phone 517.332.7155  
Email margaret\_neterer@comcast.net

or

Marsha Allen, RHIA  
MHIMA Central Office  
3311 David-Bee Street  
Muskegon, MI 49444  
Phone 231.767.9717  
Email marsha@mhima.org

## NEW MEMBERS

Suzan Adkins .....	Redford
Betty Awdey .....	Jenison
Rachelle Barnes .....	Southfield
Jesica Bauman .....	Pinckney
Jodi Blystra .....	Holland
Amy Bodnar .....	Canton
Jo Burt .....	Trenton
Tracy Calcutt .....	Clio
Martha Casale .....	Marshall
Denise Cavender .....	Stockbridge
LaDonna Caviness .....	Belleville
Julie Champayne .....	Muskegon
Stephanie Cunningham .....	Lincoln Park
Dawn Field .....	Warren
Linda Fifelski .....	Wayland
Sylvia Fisher .....	Detroit
Marie Franklin .....	Sidney
Bassima Georgis .....	Sterling Heights
Rosie Jones .....	Grand Rapids
Sara Jongekrijg .....	Hudsonville
Devon Knox .....	Essexville
Daniel Kowalczyk.....	Ann Arbor
Melissa Kullman .....	Three Oaks
Lisa Lesko .....	Grand Blanc
Cynthia Light .....	Southgate
Angela Long .....	Clinton Township
MaryAnne Maddox .....	Allen Park
Jeannie McCans .....	Roscommon
Deborah Mennerich .....	Novi
Amber Moore .....	Flint
Jennifer Moorman .....	Lincoln Park
Melissa Morrison .....	Bay City
Jennifer O'Neill .....	Southgate
Barbara Orr .....	Oxford
Lisa Palumbo .....	Coldwater
Alecia Raquepaw .....	Birch Run
Kellie Rich .....	Morley
Tina Robinson .....	Saint Clair Shores
Susan Sadlocha .....	Saint Clair Shores
Hope Simon .....	Livonia
Erin Sloane .....	Clinton Township
Christiana Solberg .....	South Lyon
Heather Stubbins .....	Rochester Hills
Sharon Webb .....	Addison
JoAnn Wielen .....	Munger
Teresa Williams .....	Swartz Creek
Mindi Woodruff .....	Beaverton
Jonathan Zammit .....	Westland



### CCA's

Beth Cunningham .....	Coopersville
Melissa Kullman .....	Three Oaks
Joseph Liteta .....	Ann Arbor
Megan Martin .....	Muskegon

### CCS

Jessica Evans .....	Dryden
Wanda Feick .....	West Bloomfield
Christina LaVergne .....	Lake Linden
Mary Maanika .....	Ishpeming
Jeannie McCans .....	Roscommon
Julie Nieboer .....	Byron Center

### CCS-P

Julie Bajer .....	Troy
Tracey Beattie .....	Grand Rapids
Courtney Byma .....	Rochester Hills
Michele Kelly .....	Sterling Heights
Jennifer O'Neill .....	Southgate
Deborah Sheets .....	Allen Park

### RHIA

Cheryl Perhai .....	Traverse City
Sarah Ross .....	Romulus

### RHIT

Stephen Dixon .....	Grand Rapids
Peggy Douglas .....	Lawrence
Joy Judd .....	Ypsilanti
Susan Lewis .....	Clinton Township
April Amber McBeth .....	Detroit
LaMinda McReynolds .....	Midland
Amber Moore .....	Flint
Cecilia Roiter .....	Flint
Amy Schreiber .....	Greenville
Tammy Zahm .....	Greenville

*There are only two ways to live your life; one is as though nothing is a miracle. The other is as though everything is a miracle...*

## CoP NEWS YOU CAN USE

### The Role of Facilitators

Did you ever wonder who drives the Communities of Practice that you frequent? The communities are moderated by facilitators who are AHIMA member volunteers that support and champion the success of a particular community. They monitor activity within the community, encourage member participation, and post helpful information. Some of the duties of a facilitator are:

- start discussions
- poll community members
- ensure up-to-date content
- ensure members' questions are answered
- coordinate member communications
- manage and organize community resources

You can find out who is facilitating the communities you frequent by clicking on the "About the Facilitator" link on the top toolbar. It lists the member's name, bio, and contains a "send message" icon if you would like to contact the facilitator.

If you are interested in becoming a facilitator, look for the "Call for Nominations 2008" document in the Resources section of the AHIMA CoP under the Volunteers category. Also posted in the Resources is a listing of the current facilitators. A special thanks to all facilitators for the work they do.

To access the CoP, visit [www.ahima.org](http://www.ahima.org) and go to **my AHIMA** on the right side and enter your **AHIMA ID number** (seven digit number on your membership card) and your password. Once in myAHIMA, you can click on the CoP logo to enter.

*From AHIMA E-Alert 7-5-07*

Friendship is one of the sweetest joys of life. Many might have failed beneath the bitterness of their trial had they not found a friend.

*- Charles Spurgeon*

# Corporate Members 2007

DATE	CORPORATE NAME/ADDRESS/PHONE	CONTACT PERSON	WEBSITE/EMAIL
7/92	<b>3M Health Information Systems</b> PO Box 206 Metamora, Michigan 48455	Karen Ruehl Account Representative (810) 678-3574	www.mmm.com
7/93	<b>VanBelkum Companies</b> 535 Cascade West Parkway SE Grand Rapids, Michigan 49546	Greg Ingersoll Senior Account Representative (616) 974-8200	www.vanbelkum.com
1/94	<b>Keen Imaging</b> 15959 Kroupa Road Traverse City, Michigan 49686	Karen Lobbs President (231) 223-9474	keenimg@aol.com
3/94	<b>The Rybar Group, Inc.</b> 1495 Dauner Road Fenton, Michigan 48430-1561	Claudine Hildreth Marketing Director (810) 750-6822	www.therybargroup.com
10/96	<b>Dictaphone, a division of NUANCE</b> 45833 Lathum Drive Novi, Michigan 48374	Duncan Salt Regional VP Enterprise Division (888) 471-3463, 4409	www.nuance.com
8/98	<b>Dolbey and Company</b> 7182 Gateway Park Drive Clarkston, Michigan 48346	Mark Kuenzel Regional Vice President (888) 384-7828, Ext.155	www.dolbeyco.com
3/03	<b>Lubaway, Masten &amp; Co., LTD</b> 27780 Novi Road, Suite 255 Novi, Michigan 48377	Terri McIntosh (248) 347-1416	www.LubawayMasten.com
1/05	<b>Moretti Transcription Solutions</b> 471 W. South Street, Suite 41B Kalamazoo, MI 49007	Jon Moretti Director, New Business Development (269) 343-0118	www.morettigroup.net
2/05	<b>Documentation Solutions, LLC</b> 8623 N. Wayne Road Westland, Michigan 48185	Mary Mills, RHIT, CCS President & CEO (800) 419-6847	www.DocSolutionsLLC.com
2/05	<b>CareTech Solutions, Inc.</b> 901 Wilshire Drive, Suite 100 Troy, Michigan 48084	Leslie Mack Director, HIM (248) 233-3043	www.caretechsolutions.com
3/05	<b>MedQuist, Inc.</b> 1000 Bishops Gate Blvd. Mt. Laurel, Michigan 08054	John Graziano Health Care Sales Director (866) 534-9004	www.medquist.com
1/06	<b>Axolotl</b> 800 El Camino Real West, Suite 270 Mountain View, California 94040	Nicole Spencer (888) 296-5685	www.axolotl.com
2/06	<b>The Rehmann Group</b> 4086 Legacy Parkway Lansing, Michigan 48911	Barbara Szkotnicki, CPC Consultant and Principal (517) 316-2400	www.rehmann.com
3/06	<b>United Transcription</b> 11709 Fruehauf Drive, Suite 126 Charlotte, North Carolina 28273	Kiersten Huth Vice President (704) 688-3708	www.unitedtr.com
11/06	<b>Maxim Health Information Services</b> 25200 Chagrin Blvd., Suite 109 Beachwood, Ohio 44122	Megan Flower General Manager (866) 265-0589	www.maximhealthinformationservices.com
3/07	<b>Craneware, Incorporated</b> 38766 Littlefield Drive Sterling Heights, Michigan 48312	Bill Bollinger Sales Manager (586) 446-9263	www.craneware.com
3/07	<b>AmeriScan Imaging Services, Incorporated</b> 46851 Garfield Road Macomb Township, Michigan 48044	Kevin Serbenski President (586) 532-0022	www.ameriscanimaging.com

# MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

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#### SOUTHEAST

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#### UPPER PENINSULA

**Beverly Achatz, RHIT**  
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 Fax: 906-485-2116  
 E-mail: bcachatz421@yahoo.com



# Michigan Health Information Management Association

## CALENDAR OF EVENTS

<b>DATE</b>	<b>LOCATION</b>	<b>SPONSOR</b>	<b>TOPIC</b>	<b>CONTACT</b>	<b>PHONE</b>
8/9/07	Ferris Grand Rapids	MHIMA	Manager EHR Hot Topics	MHIMA	231-767-9717
10/6-11/07	Philadelphia, Pennsylvania	AHIMA	Annual Meeting and Exhibits	AHIMA	<a href="http://www.ahima.org">www.ahima.org</a>
5/19-21/08	Mission Point, Mackinac Island	MHIMA	Annual Meeting and Exhibits	AHIMA	231-767-9717
10/11-16/08	Seattle, Washington	AHIMA	Annual Meeting and Exhibits	AHIMA	<a href="http://www.ahima.org">www.ahima.org</a>
5/13-15/09	Soaring Eagle, Mt. Pleasant	MHIMA	Annual Meeting and Exhibits	AHIMA	231-767-9717
10/3-8/09	Dallas, Texas	AHIMA	Annual Meeting and Exhibits	AHIMA	<a href="http://www.ahima.org">www.ahima.org</a>
9/25-30/10	Orlando, Florida	AHIMA	Annual Meeting and Exhibits	AHIMA	<a href="http://www.ahima.org">www.ahima.org</a>

### **MHIMA**

Michigan Health Information  
Management Association  
3311 David Bee  
Muskegon, MI 49444

**POSTMASTER: DATED MATERIAL, PLEASE DELIVER PROMPTLY!**