



MHIMA
Michigan Health Information
Management Association

An Affiliate of
AHIMA
American Health Information
Management Association®

NEWSLETTER OF THE MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

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2009**

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OUR MISSION

The Mission of the
Michigan Health Information
Management Association
is to be Michigan's expert voice
on health information.

Michigan Health Information Leaders

VISIT US ON THE WEB AT WWW.MHIMA.ORG

House Of Delegates Tackles The Tough Issues

MEMBERS BRAINSTORM BEST PRACTICES, PASS RESOLUTIONS

Volunteer leadership, e-HIM best practices, bolstering the HIM workforce, and facilitating the implementation of the EHR were just a few of the industry issues on the minds of members of the AHIMA House of Delegates (HoD) during its 63rd meeting on Sunday, October 4, 2009.

The House approved two resolutions:

- A resolution for professional guidelines/best practices for electronic documentation, submitted by the Tennessee HIMA
- A resolution on volunteer and leadership development submitted by the HoD Team on Volunteer and Leadership Development

Full text of both resolutions appear later in this issue

In addition, a proposed amendment by the HoD Operations Team to change the provisions of the AHIMA bylaws related to delegate apportionment was referred back to committee.

TEAMING UP, SHARPENING FOCUS

Members of the House also participated in HoD work teams and action forums during the meeting. In 2008, House members divided into six teams in order to hold more focused discussions on issues of importance. The six teams (HoD Operations, HIM Higher Education and Work Force, Environmental Scan, Professional Development and Recognition, Volunteer and Leadership Development, and Best Practices/Standards) convened on Sunday morning of the Annual meeting and reported their findings to the larger group.

In addition, six action forums were held to discuss items of strategic importance to members and the association. The forums covered the following issues:

- Current HoD action items
- Workforce
- Health information exchange
- Organizational futures project
- ICD-10 implementation and training
- EHR implementation

Each group produced a summary of feedback, which was reported to the House. For example, the report from the ICD-10 action forum noted that while component state associations are considering various mechanisms for training, smaller states are looking to collaborate with other states and other professional associations to provide training



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MHIMA

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December 15, 2009

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MHIMA Delegates from left to right: Peggy Chapo, Denise Holstege, Nancy Walker, Karen Schmidt, and Charlie Robinson



House Of Delegates from left to right, front row; Charlie Robinson and Denise Holstege, back row; Marsha Allen, Nancy Walker, Peggy Chapo, and Karen Schmidt

most expediently. The forum participants also noted that states are looking for more specific guidance on a clear training strategy and effective ways to communicate with C-level executives about ICD-10.

Action forum feedback will provide AHIMA's Board of Directors and members with direction on future actions. The comments are available online in the State Leaders/House of Delegates Community of Practice. Finally, the names of the 2010 nominating committee were announced. They are:

- Wendy Mangin, Chair
- Newly appointed member: Jill Callahan Dennis, Colorado
- Newly elected members: Jennifer McManis, Montana; Alicia Blevins, Tennessee; and Sue Biedermann, Texas.

A THANK YOU TO VOLUNTEERS

AHIMA President Vera Rulon thanked all the volunteers who have served on a committee, practice council, task force, or in other volunteer roles. "Affecting change and progress in an organization as large as this is not easy", Rulon told the audience. "Our key to success is you."

Rulon emphasized the importance of the work of the HoD, which meets year-round electronically via the State Leaders/HoD Community of Practice. "Much has changed over the past year, and we share the responsibility to advance the association and the profession through all the challenges before us," Rulon said. "We have to keep the conversation flowing all year because the changes keep unfolding every day."

The State Leaders/HoD Community of Practice is open to all members. Join this CoP by logging on at www.ahima.org.

On October 4, 2009, the House of Delegates approved the following two resolutions: one to strengthen and grow AHIMA's volunteer opportunities and one to develop professional guidance on e-HIM documentation.

Resolution on Volunteer and Leadership Development

Preamble

Whereas, strong volunteers in leadership roles and a leadership model are critical and necessary to the success of the AHIMA federation, which includes the American Health Information Management Association and the AHIMA Foundation boards and committees, the Commission of Certification of Health Informatics and Information Management, the Commission on Accreditation for Health Informatics and Information Management Education, component state associations, and their local and regional associations;

Whereas, association leadership, industry leadership and professional leadership are three strategic areas of leadership that intersect, creating common traits and skills that are consistent and transferrable from one area of leadership to another;



Whereas skills and experience in association leadership, industry leadership, or professional leadership may lead to success in a volunteer leadership role in which to govern the association;

Whereas, the time and talents of volunteers are valued resources;

Whereas, an individual's volunteering experience tends to follow a progression from task-oriented experiences to governance positions and succession plans are necessary to plan and manage the progression;

Whereas, volunteers perform best with clear expectations and knowledge of desired competencies;

Whereas, today's students are tomorrow's leaders and lifelong learning and mentoring are necessary for successful progression in leadership;

Whereas, volunteer recruitment in addition to retention is necessary to bring new volunteers and experience to leadership roles for AHIMA to be successful;

Therefore, be it

Resolved, That a leadership model matches the needs of the volunteer positions with the knowledge, skills, and desires of potential volunteers;

Resolved, That AHIMA develops and implements succession planning for its volunteer leadership positions and communicates core competencies for volunteer positions for all levels of leadership and governance volunteer positions;

Resolved, That training is available for volunteer opportunities and volunteer recognition and rewards are appropriate and meaningful;

Resolved, That students are valuable resources and are considered when filling volunteer positions;

Resolved, That AHIMA embraces inclusion and diverse volunteer leaders;

Resolved, That AHIMA's volunteer leadership opportunities are publicly announced, easily available, and transparent to interested individuals with sufficient information provided about each opportunity; and

Resolved, That AHIMA members take advantage of volunteer leadership opportunities to support AHIMA and their own personal

and professional growth, take advantage of lifelong learning opportunities, and mentor tomorrow's leaders.

Resolution for Professional Guidelines/Best Practice for Electronic Documentation

Preamble

Whereas, the quality of healthcare across the continuum rests on the integrity, reliability, and accuracy of health information across the continuum;

Whereas, there exist various methods of documentation in electronic records that, in the absence of appropriate HIM (e-HIM in the electronic environment) best practices, can potentially create unreliable health information for patient care and other uses of the data;

Whereas, assuring the integrity of health information is the professional obligation HIM professionals;

Whereas, AHIMA represents HIM professionals who serve the industry in all healthcare settings;

Whereas, AHIMA must be recognized in the industry as the premier organization for assuring the integrity of health information;

Therefore, be it

Resolved, That AHIMA should provide authoritative resources to develop and standardize professional guidelines/best practices for e-HIM documentation by;

Identifying and prioritizing volunteer work-groups and practice councils to create best practices for electronic documentation; invite vendors and documentation/compliance specialists from our alliance groups to participate;

Promoting the recognition/adoption of the best practices by EHR developers and certifying organizations;

Developing a plan for disseminating the best practices through the regional extension centers established by ARRA;

Issuing a call to action for our volunteers and aligned organizations to advocate for and support the dissemination of the best practices;

Leveraging the AHIMA Foundation to increase research of evidence-based best practices for e-HIM documentation.

Be creative and informative!

If you would like to contribute to an upcoming issue of

FOCUS

email the editor at pchapo@botsford.org



TREASURER'S REPORT

OCTOBER 15, 2009

TOTAL MHIMA ASSETS

\$34,937.62

Gain The Tools To Ensure Your Project's Success With Advanced Workflow Seminar

Advanced Workflow December 1-2 Chicago, IL

At least 80 percent of all information technology systems fail because an organization's system doesn't meet the organization's needs or the implementation process isn't well-planned. AHIMA developed this seminar for those individuals taking a leading role in their organization's mission to implement an electronic health record (EHR). Now, more than ever before, implementing new systems requires management and facilitation of the project from start to finish. Whether you're starting a project or are halfway through, this two-day seminar helps keep your program on track.

Participants learn vital techniques necessary to keep projects moving, ensuring the right system is implemented and the project is completed on time. HIM and IT Managers receive training on how to develop a meaningful use case and communicate their organization's exact needs to programmers.

Furthermore, the Advanced Workflow seminar will:

- Identify key facilitation principles, like keeping your group on track, handling negative interactions, and monitoring status updates.
- Review the principles of workflow: process frame, current state, future state, and more.
- Work through real life advanced implementation case scenarios that failed to go according to plan.
- Strategize ways to incorporate the concepts of change management into the redesign process.
- Explore the tools and techniques utilized in workflow redesign.

Attendees can expect a lively event, with role playing and scenario analysis. For more information, visit the Advanced Workflow page <http://www.ahima.org/events/advancedworkflow/>, or call (800) 335-5535. We look forward to seeing you there!



Margaret Neterer Wins National Award

Congratulations to Margaret Neterer, MM, RHIA, who was awarded the “2009 Outstanding Community Education Coordinator Award” for the PHR Campaign at the AHIMA Annual Convention in Dallas, TX. Margaret has served as the Community Education Coordinator for the state of Michigan since 2005, and has been instrumental in leading the effort to educate health care consumers in our state about the importance of maintaining a personal health record. Peggy Chapo, MS, RHIA and Jody Scheller, MS, RHIA, two of the trained PHR presenters for Michigan, were on hand to accept the award on Margaret’s behalf at a reception honoring all CEC’s. The award was formally presented by Sandra Fuller, MA, RHIA, FAHIMA, Executive Vice President and Chief Operating Officer for AHIMA.

This is a great honor and we are all very proud of Margaret to be recognized in this special way!

AHDI Member Of The Year

Congratulations to Dianna Hall, CMT, AHDI-F. She was named AHDI Member of the year at the most recent AHDI Annual Meeting. This is the highest award an individual can receive from the association. She received this award on August 2, 2009, in Nashville, Tennessee.

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Sympathy

- Deepest sympathy to Patricia Mattson, RHIT in the loss of her son and Marsha Allen, RHIA in the loss of her brother, “Andy” Mattson on August 31, 2009.
- Sincere sympathy to Marsha Allen, RHIA and her family in the loss of her Father-in-law, “Gerry” Allen on October 13, 2009.



2010 CPT And HCPCS Update, Coding Round Table, And Video Conference*

Presented by

*The Michigan Health Information Management Association
And Ferris State University*



**4 CE
MANAGEMENT**

**Tuesday
December 1, 2009**

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Phone: 616-234-4000

**Saturday
December 5, 2009**

Auditorium, Administration Bldg
Beaumont, Royal Oak
3601 West Thirteen Mile Road
Royal Oak, MI 48073-6769
Directions available at
www.beaumont-hospitals.com
Phone: 248-551-1820

TIME: 8:00 a.m. registration - seminar 8:30 am - 12:30 pm, includes breakfast and break

MEMBERS: \$75.00, **NON-MEMBERS (INCLUDES CE ONLY MEMBERS):** \$90.00, **STUDENT/EDUCATOR:** \$15.00

DEADLINE: November 27, 2009. If cancellation required, a \$15.00 processing fee will be maintained. Bring your 2010 CPT Manual and highlighter.

Join us for this important coding and compliance presentation that will cover 2010 CPT and HCPCS coding updates, related use and compliance notices.

PRESENTER: Rochelle Cooper, MSA, RHIA, CCS, CPC

Rochelle is currently the Director of Education and Coding Compliance for Beaumont Hospitals. She has over 30 years of experience in HIM with a major emphasis on Coding.

After the break at each site, there will be a Coding Roundtable addressing CPT Coding and issues. The coding Round Table will be presented and facilitated by a member of the MHIMA Coded Data Integrity Panel (CDIP).

**If you are interested in receiving the presentation via videoconference through the Marquette General Telehealth, please contact them at telehealth@mgh.org and contact the MHIMA Central Office. There will be a separate form. The videoconference is only available on December 1, 2009 at Ferris Grand Rapids and through Marquette General Telehealth*

CHECKS PAYABLE TO: MHIMA

REGISTRATION:

Mail To: MHIMA Central Office, 3311 David Bee, Muskegon, MI 49444

Contact: Marsha Allen at (231) 767-9717, Fax (231) 767-2557,
Email marsha@mhima.org

Name: _____ Email: _____ Phone: _____

Address: _____ City, State, Zip: _____

Place Of Employment: _____

Register As: Member \$75 Non-Member \$90 (includes CE only members) Student/Educator \$15 Register For: Tuesday December 1, 2009 Ferris Grand Rapids Saturday December 5, 2009 William Beaumont, Royal Oak

President's Message



KAREN SCHMIDT, RHIT, CCS
PRESIDENT, MHIMA

We are now into the last quarter of 2009 and I am half way through my presidential year. In the last few weeks, I was invited to regional meetings within the State. I had the honor of installing newly elected officers in one region and provided AHIMA & MHIMA updates to all the regions. Although most think I gave to their regions, it truly was the other way around. I really was able to take away strong feelings of cohesiveness from active and dedicated members. I also took away the knowledge that the members have that HIM endurance, passion and willingness to seek out further education and quality information. I found the Frankenmuth chicken to be very tasty and the Upper Peninsula Fall color changes to be breath taking. Thank you for allowing me the opportunity to meet with you.

AHIMA and MHIMA information and updates shared with the regions included:*

- **Leadership:** Linda Kloss stepping down after 15 years of service to AHIMA in her CEO role. AHIMA House of Delegates (including five delegates representing MHIMA) voted on and approved two resolutions regarding electronic documentation and volunteers, turning down proposed changes to apportionment distribution (delegates per CSA). Apportionment to be brought back to HOD for discussion and vote. MHIMA Board meetings have dedicated an hour for an open forum conference call with regional and program members.
- **Advocacy:** At a national level AHIMA is actively involved with eHIM and information sharing initiatives, with a strong voice supporting ICD-10, ARRA funding opportunities, and continuing to be our professional HIM voice in legislative and policy making teams. MHIMA is very active in many of the initiatives within the state for information sharing; teaming up with HIMSS, HIE (Health Information Exchange), MDCH (Michigan Department of Community Health) in the MiHIN project. Most recently representing the MHIMA membership at the Michigan Hill Day in Washington DC regarding electronic health records and information sharing.
- **Membership:** Nationally the membership has increased 5% from 2008 to 2009 with a total of 57,000+ members. As a CSA, Michigan came in second in the nation for most increased membership with a 7.04% increase second only to Georgia (at an 8.15% increase) in members. This year AHIMA members participated in environmental scanning identifying access to continuing information, skills development and salaries as some of the top list of concerns; challenges of preparing for eHR, perceived lack of value of credentials and ICD-10 also scoring high across the membership. Student environmental scanning revealed a high number for students liking the flexibility of the HIM profession and

identifying their biggest challenge to be that of getting a job after graduation. AHIMA's new web site is in the testing phase and will be rolled out in early 2010. A more user friendly, easily searchable robust product will be introduced!

- **Education:** Early testing (testing while still in school) in 2008 brought positive results, not only in the increased applicants taking the RHIT and RHIA exams but an increase in the passing rates. Look for more information on promoting additional credentials on top of RHIT and RHIA; i.e. CCS, CCS-P, CHPS. These specialty credentials align us with other organizations who have moved forward with specialty certification. RN with ICU or ED specialty certification is a good example. The student membership nationally has grown from 10,955 (2004) TO 16,898 (2008 totals). Of course, both AHIMA and MHIMA continue to address ICD-10 education, orientation, and training that members will need as we move forward.
- **Hot Topics for HIM professional:** Several are mentioned above in the various categories (information sharing, ICD-10). In addition, not far from everyone's radar, are the RAC audits. Computer assisted coding took a front row at the vendor booths at the annual AHIMA Convention (in Texas) - in addition to electronic health records.

As we move into 2010, we can look forward, within our job responsibilities and roles, to more changes moving towards an electronic, automated environment. 2009 will have it's own memories!

Please take the time to enjoy the holidays and your family. Stay safe and my wish is for all of you to have a prosperous new year!

* Additional information and details on topics listed may be found elsewhere in this edition of FOCUS or by contacting a MHIMA Board Member.



Baker Health Information Club

Mary Johnson, Secretary
Baker Health Information Club

The Baker Health Information Club was reactivated at Baker College of Flint in 2008 by the Health Information Technology graduating class of 2009. The club's advisor, Catherine Ward, RHIA is also the Health Science Coordinator for the HIT program. The club's purpose is to promote a better understanding of the Health Information profession.

What started as a nine member club has grown to a club with well over 20 members. It has a government of a President, Vice President, Secretary, Treasurer and at least two current graduate representatives. Meetings are held once a month and often include guest speakers. The speakers open the member's eyes to the vast opportunities that await them upon graduation. This year the club is hoping to arrange field trips to HIT related sites for even more awareness.

Monthly bake sales, T-shirt sales and Mothers Day flower sales were just a few of last year's fundraisers. This year the club has many new and creative ideas to add to the fundraisers. The bake sales will have a theme, for instance, baked goods will be a Fall and Halloween theme. T-shirt and sweatshirt sales will also be in the Fall, so students in all Baker Health Science Programs can enjoy them.

Community volunteering is also an area being considered for this year, such as adopting Christmas angels from various local angel trees to help the less fortunate. By taking fundraising and volunteering out into the community, it gives club members an opportunity not only to help others but to promote the purpose of the club. This gives a better understanding of the Health Information Profession. Perhaps the exposure members receive through the Baker Health Information Club will motivate them to take a more active role in MHIMA upon graduation.

E-HIM Initiatives:

For the latest details, go to the eHIM tab on mhima.org.

RECENT HIGHLIGHTS:

The state has an initiative to create a backbone that works with the nine Health Information Exchanges throughout the state (in various stages of planning or implementation). They have submitted a request for funding through the ARRA monies. We have provided to Dr. David Blumenthal, a letter of support from MHIMA. If you wish to be part of one of the three workgroups that will be starting in November, please contact them through this web location. www.michigan.gov/mihinworkgroups

The state also has an initiative to create a regional extension center to help all implementers of an electronic health record successfully implement the correct product for their own use. Built on the model of the Agricultural Extension Centers, the extension centers will house a library of best practices, provide support for IT work flow changes, implementation, hardware and software selection, definitions of 'meaningful use' and other supportive activities. The Altarum Group from Ann Arbor is the official requestor of these monies through ARRA, and has a coalition of supporters that include MHIMA. We have submitted a letter of support on behalf of MHIMA.

If you wish to be a part of any of the workgroups they will have to flesh out the extension center, contact them at their web site and submit an email about your interest. <http://www.mceita.com/provider.html>.

Your committee includes: Moira Davenport-Ash, Kathy Edlund, Tammy Lowe, Kim Roberts, Sally Rynberg, Karen Schmidt, Chris Foster Welch, and Nancy Walker.

Feel free to contact any one of us about your interest in the e-HIM initiatives for the State of Michigan.



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HOWL-O-WEEN

AT HENRY FORD WYANDOTTE HOSPITAL HEALTH MANAGEMENT DEPARTMENT



Henry Ford Wyandotte Hospital Health Information Management Department Went To The Dogs This Howl-o-ween...



To celebrate the outstanding Employee Satisfaction Survey results, the department held a "spooktacular" pizza luncheon with a Halloween theme. The department manager, Theresa Crump, dressed up as Cruella Deville and various HIM employees dressed up as some of the 101 Dalmatians. Also, Horace and Jasper the dog catchers were included. It promoted great team building among the group and we had a "ghostly" good time!

CAST & CREW:

back row left to right: "Jasper" Ken Pernak, "Whizzer" Sandy Dwyer, "Scout" Diane Snella, "Cruella" Theresa Crump, "Elvis" Karen Adkins, "Penny" Jan Goodell, "Tac" Linda Michaels, "Bootsie" Dawn Higgins, "Gambler" Ava Daniels, "Tic" Shelly Jaroszewski, "Freckles" Melina Calvas, "Horace" John Gazdowicz.

front row left to right: "Sunspot" Pat Howard, "Nipper" Julie Featherstone, "Gobstopper" Ashley Evans, "Precious" Nicole Wade, "Nugget" Deborah Mitchell, "Sparkles" Rachel Prosyk-Wubbenhorst, "Lucky" Kelly Herdon. Not pictured "Princess" Denese Kelsey and "Chocolate Chip" Rapunzel "Cookie" Moore

New Members MHIMA September 2009



Billie Abalos, Clinton Township
Catherine Accica, Clinton Township
Penny Adams, Redford
Angie Addington, Grand Rapids
Amorkor Amarteifio, Grand Rapids
Jodie Anderson, Quinnesec
Janice Bailey, Hamilton
Jeanine Bailey, Sterling Heights
Angela Baker, Kentwood
Kristin Balint, Northville
Nicole Barron, Stanwood
Donna Beaumont, Redford
Kelly Beavers, Lambertville
Kathy Beeler, Wyandotte
Jason Bennett, Roseville
Kaeleen Bennett, Bay City
Bonnie Bostelman, Troy
Jamie Bowman, Merritt
Erin Brockschmidt, Grand Rapids
Jaime Brooks, Kent City
MaryAnn Brunke, Macomb
Karyn Cardamone, Macomb
Candace Carver, Grosse Ile
TaeLyn Cassiday, Niles
Christine Cichowski, Sterling Heights
Rebecca Colburn, Pinconning
Cindy Combs, New Haven
Lisa Daniel, Southfield
Morgan Davis, Sterling Heights
Cristian Dordea, Rochester Hills
Marquita Douglas, Pontiac
Sandra Downs, Howell



Elizabeth Edwards, Canton
Nancy Eicher, Battle Creek
Kelley Fawcett, Dexter
Jessica Feghali, Sterling Heights
Cheri Ferguson, Redford
Debra Fifield, Sand Lake
Mara Filiposki, Canton
Kristen Foster, Battle Creek
Linda Frey, Chesterfield
Danielle Gibala, Warren
Kate Goins, Maybee
Nichole Goodin, Petersburg
Michelle Granica, Shelby Township
Sherry Grooms, Watervliet
Carrie Grossa, Redford
Jodi Haapala, Pelkie
Kristie Hanes, New Haven
Susan Hayes, Battle Creek
Laura Hearn, Howell
Kim Jacobson, Ann Arbor
Steve Lada, Chesterfield
Nancy Laube, Caldedonia
Linda Lawson, Hartford
Rebecca Lemons, Glennie
Susan Lofquist, Grant
Dawn Lubanski, Livonia
Ryan Malcom, Big Rapids
Jamie Mattis, Big Rapids
Beth McLeod, Kalamazoo
Dana Miesel, Warren
Joel Mills, Baraga
Sarah Moss, Eastpointe



Gloria Nancarrow, Ishpeming
Judy Northrop, Clinton Township
Lisa Nyman, Gladwin
Stacy Olson, White Cloud
Anna Palazzolo, Macomb
Driton Palushaj, Shelby Township
April Quick, Gladwin
Jennifer Russo, Warren
Jamila Saleem, Canton
Joann Sampley, Dowagiac
Ann Schwaller, Northville
Debra Setman, Dearborn
Melissa Sexton, Warren
Sally Shiminski, Canton
Keeveah Showers, Big Rapids
Karla Snavelly, Big Rapids
Rhonda Srbnovich, Macomb
Karen Stefureac, Warren
Kami Syswerda, Grandville
Shane Talbot, Midland
Tina Thomas, Roseville
Luetta Vanderbush, Gladwin
Michele VanPortfliet, Grand Rapids
Kimberly Wallace, Warren
Danyale Whaley, Chesterfield
Kayla White, Chesterfield
Nicole Williams, Detroit
Sara Winters, Dorr
Karen Wright, Macomb
Jessica Wygal, Ray Township
Jill Zimmerman, North Street

Taking Advocacy To The States

From AHIMA Today, October 5, 2009

October 3, 2009 Session Focuses on Advocacy Training for CSAs

Advocacy is the attempt to influence outcomes or the active support of a cause. In our environment, this largely means supporting the enactment, defeat, or modification of legislation and the modifying of regulations. For years, our efforts have primarily been federally focused. But state activity on HIM and health IT issues has grown quickly, and the Health Information Technology for Economic and Clinical Health Act (HITECH) in the American Recovery and Reinvestment Act (ARRA) has added to the policy focus at the state and local level.

Regional health information organizations, state-level health information exchange, regional extension centers, and other issues have created an increasing need for state-level advocacy. Component state associations (CSAs) must be more proactive than ever to ensure the HIM profession is represented in this expanding environment.

The SAW Solution

For us to be effective, it is important, first, to be informed and know the issues facing the association. Secondly, we must have the ability to act if the situation requires it. On October 3, 2009, AHIMA's State Advocacy Workgroup (SAW) provided AHIMA state leaders and key advocacy contacts with advocacy training to assist them in developing advocacy programs. SAW was instituted in 2007 to identify ways that AHIMA and its CSAs can enhance the CSA ability to advocate at the state and local level. SAW focuses on:

- Tools states need to monitor and participate in state and local public policy and professional issues
- Serving as a consulting body for AHIMA and Foundation projects that have a state policy component
- Tools necessary for states to engage in public policy and industry advocacy grassroots activities
- Education to enhance volunteer knowledge and ability for state and local advocacy

Casting A Net

During the October 3 sessions, attendees received training on StateNet, AHIMA's legislative and regulatory service. Caitrin Elwell from StateNet provided training on:

- Tracking legislation and regulation
- Searching for legislation and regulation
- Creating specific tracking files

- Acquiring supplemental bill and regulatory information, including legislative language, summaries, bill sponsor information, co-sponsors and more
- Creating state-specific reports of legislative and regulatory items followed throughout the year
- Finding state legislative session information and legislative calendars

CSAs can use this information to help determine the issues that will demand the attention of their advocacy team and leadership.

The Right Stuff

Next AHIMA's director of government relations, Don Asmonga, provided a workshop titled "Growing Our Advocacy Effort". He discussed:

- What advocacy is
- Why Advocacy is important
- The need to grow our advocacy effort
- The skills of an advocate
- How to become an advocate
- Available resources



There is no one way to run an advocacy team. At times, it may require multiple teams, where perhaps a state has a core advocacy team with special task forces that address specific issues such as privacy, health information exchange, or HIM workforce and education issues. At other times, a specific individual could handle the entire portfolio of issues. Each CSA will develop or select the model that works best for them.

However, some important skill sets are required regardless of the model. These include the ability to review and analyze sometimes complex regulations or legislation; dedication, because advocacy is not a short-term endeavor; and the ability to build consensus in a range of different circumstances. Finally, communication skills are paramount, including writing, speaking one-on-one, public speaking, and networking.

AHIMA and SAW certainly plan to continue efforts to help our advocacy efforts grow. An additional way that we have already done this is the creation of the advocacy flyers (Advocacy 101, Best Practices for CSA Advocacy, How to Plan a State Hill Day) that can be found in the CSA Advocacy Liaison Community of Practice (CoP), the State Leaders and House of Delegates CoP, and the AHIMA CoP. As our healthcare environment continues to change, it is imperative that we take responsibility for how that change will impact our existing and emerging HIM roles.

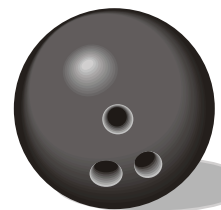
Michigan Medical Record Charities First Annual Bowling Event



The first Annual Michigan Medical Record Charities bowling event was held at the Alma 300 Bowl in Alma, Michigan. There were just enough people bowling to pay for the deposit paid to the bowling. There were five teams and two extra bowlers.



It was a costume event and many attending dressed for the occasion. As you can see from the team pictures, those attending had a great time.



Charlie and Tina Robinson enjoy the occasion.

*Be sure not to miss
the event next year!*

Experts Suggest Beginning ICD-10



From AHIMA Today, October 5, 2009

There is no time like the present to begin planning for the national coding switch to ICD-10-CM/PCS according to several HIM professionals presenting at the AHIMA convention in October.

Coding staff don't need to start poring over new code books yet. But other preparations must be made for a facility to successfully implement ICD-10 in time for the 2013 deadline, said Caroline Piselli, RN, MBA, FACHE, manager of ICD-10 program management at 3M Health Information Systems.

Organized by Piselli, the session "ICD-10 Implementation: A Roadmap for Success" helped HIM professionals attending learn how to begin their ICD-10 implementation, regardless of facility size. It demonstrated the steps that need to be taken immediately in order for an ICD-10 implementation to be successful.

While some of the implementation steps vary depending on the size of the facility, one common theme is shared by all: You must take the first steps now.

Raise Awareness

Raising awareness on the issues is a good first step, Piselli said. All healthcare senior-level managers need to be concerned about the changeover to ICD-10. If they don't it is up to HIM to spell out the issues.

Mistaken beliefs that the ICD-10 implementation is merely a coding issue needs to be dispelled from the start.

"There is a misconception that this is a coding thing," Piselli said. "But that is the easiest part of the transition that is the most straightforward."

Changing to ICD-10 will affect a diverse group of IT systems and healthcare workers. In the late 1990's, many healthcare organizations were scrambling to determine Y2K's impact on their systems and workflow. Countless hours resources were spent in preparation.

But the transition to ICD-10 is not getting as much attention as Y2K, even though the switch will have more of a direct impact on many parts of an organization, said Susan Belley, MED, RHIA, manager of coding, health data services at the Cleveland Clinic Foundation and a co-presenter at the October 5, session.

"This, to me, is bigger than Y2K," Belley said. "This is a very radical change."



HIM professionals should sound the ICD-10 alarm with their CFOs and other high-ranking facility staff. Evaluate how ICD-10 affects each specific department and its systems and bring it to department heads to show that planning needs to begin to ward off disastrous consequences.

Education and Evaluation

Providing education on how ICD-10 will affect each part of the hospital is another vital first step and will help prepare a facility for actual implementation.

But in order to provide education, one first has to understand how each functional area will use and work with the ICD-10 codes. Cleveland Clinic is a huge network of several hospitals, with a total of 35,000 employees. Many of those employees are responsible for coding or dealing with coded data and must be educated. Drawing up an education and training plan is one of the first steps Belley is taking to implement ICD-10.

"This is such a large institution. There are probably people that we are not even aware of that have involvement with coded data that we need to at least be aware of and see how we can meet their needs," Belley said.

Interdisciplinary Steering Committee

Once this information is known and education gaps are identified, HIM staff can begin teaching the hospital staff. Not everyone needs to know all the details of ICD-10 or coding, Belle said. Part of the evaluation process is identifying how much education each staff need.

For example, coders need more training than a physician. Determining the different education levels early will help in creating tiered training programs for staff that can be conducted closer to the implementation date, Belley said.

Once awareness of the ICD-10 switch has been successfully instilled throughout the facility, real action steps will need to detail just how to implement ICD-10. Regardless of facility size, an interdisciplinary steering committee should be formed comprised of departments who will be affected most by ICD-10.

This group can evaluate current gaps in technology or workflow processes that could hinder ICD-10's implementation and use and then develop ways to fill those gaps.

A complete inventory of a facility's IT systems and vendors should be made by the committee. This will determine how ready systems are to use ICD-10 and whether vendors will be prepared to make the switch.

CORPORATE MEMBERS 2009

7/92	3M Health Information Systems 13130 Willow Forest Drive Louisville, Kentucky 40245	Brad Sorgi Client Relationship Executive (502) 322-5013	www.mmm.com
7/93	VanBelkum Transcription Services 4345 44th Street SE, Suite C Grand Rapids, Michigan 49512	Greg Ingersoll Senior Account Representative (616) 974-8200	www.vanbelkum.com
3/94	The Rybar Group, Inc. 3150 Owen Road Fenton, Michigan 48430	Claudine Hildreth Marketing Director (810) 750-6822	www.TheRybarGroup.com
10/96	Nuance Healthcare One Wayside Road Burlington, Massachusetts 01803	Lauren Underhill Marketing (781) 565-5000	www.nuance.com
8/98	Dolbey and Company 7418 Gateway Park Drive Clarkston, Michigan 48346	Mark Kuenzel Regional Vice President (888) 384-7828, Ext.155	www.dolbeyco.com
3/03	TLM Consulting P.O. Box 456 St. Clair, Michigan 48079	Terri McIntosh (586) 216-8108	www.tlmcintosh@comcast.net
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2/05	CareTech Solutions, Inc. 901 Wilshire Drive, Suite 100 Troy, Michigan 48084	Leslie Mack Senior Director iDoc Document Imaging Delivery Division (248) 721-2917	www.caretechsolutions.com
1/06	Axolotl 160 W. Santa Clara Street San Jose, California 95113	Veridiana Croce Marketing Assistant (408) 920-0800 ext. 151	www.axolotl.com
3/06	United Transcription 5000 Nations Crossing, Suite 201 Charlotte, North Carolina 28217	Keirsten Huth Vice President (704) 527-8244	www.unitedtr.com
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4/09	Davenport University 415 Fulton Street E Grand Rapids, Michigan 49503	Susan Slajus Associate Dean Health Professionals (616) 732-1166	www.davenport.edu





Congratulations!

THE FOLLOWING MEMBERS HAVE PASSED EXAMINATIONS!

CCA's

Arjun Barigela	Sterling Heights
Karen Buter	Grant
Linda Fifelski	Wayland
Karen Hovorka	Fowlerville
Robin Kerr	Westland
Edith Kornoelje	Saranac
Angela LaPanne	Hopkins
Laura Miller	Holland
Sandra Neil	Charlevoix
Amanda Pett	Rockford
Sarah Wollard	Mount Morris

CCS's

Deann Britt-Maliskey	Au Gres
Elisa Gonzalez	Warren
Drusilla Hardmon	Redford
Heather Joyal	Hancock
Leigh Koehler	Bronson
Mita Patel	Novi
Audrey Slappy	Harper Woods

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Denise Jayson	Escanaba
Joel Mills	Baraga

RHIA

Michelle Collins	Auburn
Jennifer Mankowski	Lawton

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Cynthia Benjamin	Canton
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Karen Casmer	Dexter
Jessica Cummins	Ludington
Brenda Davis-Bauer	Sterling Heights
Marie Dekeyzer	Saint Clair Shores
Martha Gambrell	Sterling Heights
Delores Gardner	Pontiac
Jacqueline Gill	Grand Blanc
Kathleen Green	Lapeer
Sandra Hanna	Macomb
Patti Heitzig	Saginaw
Anita Holeton	Warren
Joyce Kader-Rivero	Pontiac
Michelle Kranz	Plymouth
Denise Krazel	Westland
Dawn Kruger	Clinton Township

Michelle Litts	Pullman
Christopher Long	Twin Lake
Connie Lepore	Warren
Stacey Mackus	Grand Rapids
Laura McCann	Roseville
Mary Murray	Saint Clair Shores
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Christine Oery	Ferndale
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Neil Sanborn	Bay City
Meredith Schaffer	Allen Park
Amy Schinske	Greenville
Mary Senko	Waterford
Elizabeth Shubitowski	Redford
Sherry Siemion	Casco
John Soper	Farmington Hills
Cristina Spellman	Shelby Township
Elena Sulugiuc	Dearborn Heights
Debra Veryser	Grosse Pointe Woods
Sondra Wierengo	Spring Lake
Julie Williamson	Gwinn
Rosemary Winn	Macomb



Membership Report - October 18, 2009

SUBMITTED MARSHA A. ALLEN, RHIA

CLASSIFICATION	MEMBERSHIP AS OF AUGUST 9, 2009	MEMBERSHIP AS OF OCTOBER 18, 2009	CHANGE
Active RHIT/RHIA/CCS/CCS-P/CCA/CSP	1796	1819	+23
Active Senior	44	46	+2
Student	542	594	+52
Graduate	178	173	-5
Honorary	2	2	-
Corporate	13	13	-
	2575	2647	+72
Certified Non-members	999	965	-34

Ladies And Gentlemen! And The Distinguished Member For 2010 Is . . .

TO ALL MICHIGAN HEALTH INFORMATION ASSOCIATION MEMBERS:

As we begin to plan for our 2010 annual convention in Detroit, it is time to consider honoring one of Michigan's "Best and Brightest", by conferring the Order of Distinguished Member.

Nominating information should include:

- Home and work addresses and telephone numbers
- Association activities at local, state, and national levels
- Affiliate professional organization activities
- Other contributions to the profession

For required nomination documents, contact the Central Office at 231-767-9717

Please mail or fax nominations by March 15, 2010 to:

Kim Buti, RHIA, Project Manager, Distinguished Member Award

C/O MHIMA Central Office

3311 David-Bee Street

Muskegon, MI 49444

231-767-9717; 231-767-2557 - fax

Email: marsha@mhima.org

ELIGIBILITY: Candidates must have made an outstanding contribution to the profession in one or more of the following: service to the profession, outstanding achievement in professional practices, leadership in education, contributions to research or published materials. They must be a member in good standing of MHIMA, and if retired, a credentialed member in good standing upon retirement. This award may **not** be given each year at the discretion of Project members.

CRITERIA

1. **Service to the Association**

- a. National Participation - AHIMA
President, Director, Council/Sub-Council Chair or Member, Task Force Chair or Member
- b. State Participation - MHIMA
President, Officer/Director, Committee/Project Chair or Member, Delegate.

- c. Regional Participation Officer, Committee Chair or Member.

- d. Affiliate Organizations Participation (HIMSS, MAQUAP, MHA, etc.)
Officer/Director, Committee Chair or Member

2. **Dissemination of knowledge of practice to others in the field.**

- a. Recognized resource person in area of specialty
- b. Development of innovative administration and management techniques
- c. Involvement in passage of vital legislation

3. **Leadership in Education**

- a. Participation in Educational Programs, Advisory Committee Chair or Member, Clinical Supervisor, Instructor (adjunct in-service training), Speaker-Lecturer (workshop, seminar, meeting)
- b. Contributions to Education Development of educational strategies and/or Media Development of innovative methods of instruction (in-service, formal educational programs)

4. **Research and Publications**

- a. Publication of written material Journal article, textbook, chapter in textbook, instructional manuals, book reviews, newspaper/newsletter article

5. **Other**

- a. Rank overall contributions to profession on a scale from 1-10

MHIMA

Michigan Health Information
Management Association

3311 David Bee
Muskegon, MI 49444



POSTMASTER, DATED MATERIAL, PLEASE DELIVER PROMPTLY!

MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

Calendar Of Events



DATE	SPONSOR	LOCATION	TOPIC	CONTACT	PHONE
December 1, 2009	MHIMA	Ferris Grand Rapids, MI	2010 CPT Coding Updates	MHIMA	231-767-9717
December 5, 2009	MHIMA	Beaumont, Royal Oake, MI	2010 CPT Coding Updates	MHIMA	231-767-9717
May 12-14, 2010	MHIMA	Marriott, Troy	Annual Meeting And Exhibits	MHIMA	231-767-9717
September 25-30, 2010	AHIMA	Orlando, FL	Annual Meeting And Exhibits	AHIMA	www.ahima.org
May 11-13, 2011	MHIMA	Soaring Eagle, Mt. Pleasant	Annual Meeting And Exhibits	MHIMA	231-767-9717
May 16-18, 2012	MHIMA	Lexington, Lansing, MI	Annual Meeting And Exhibits	MHIMA	231-767-9717
May 15-17 2013	MHIMA	Grand Traverse Resort, Traverse City, MI	Annual Meeting And Exhibits	MHIMA	231-767-9717

