



**MHIMA**  
Michigan Health Information  
Management Association

An Affiliate of  
**AHIMA**  
American Health Information  
Management Association®

NEWSLETTER OF THE MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

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**OUR MISSION**

The Mission of the Michigan Health Information Management Association is to be Michigan's expert voice on health information.

Michigan Health Information Leaders

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**MHIMA Annual Meeting & Exhibits 2010**

MARSHA ALLEN, RHIA

The MHIMA Annual meeting was held at the Detroit Marriott in Troy, Michigan on May 12-14, 2010. There were 246 registrations and 39 Exhibit Booths for the three day event. The President's Reception was fun on Wednesday with an Elvis impersonator to entertain the membership, sponsored by **CareTech Solutions**. Wednesday afternoon **QuadraMed** sponsored a special ice cream break that was very enjoyable. The Awards Luncheon on Friday was sponsored by **Davenport University**.

On Wednesday morning, **Mary Mills, RHIT, CCS**, and President of SEMHIMA welcomed everyone to the Detroit area. She also introduced the first speaker C. Leslie Charles who did a presentation called **Life is Not a Duress Rehearsal**. Leslie is a Certified Speaking Professional, motivational speaker, business consultant, and facilitator, and has helped people connect with their potential since 1979. She suggested that attendees simplify their lives by consciously deciding how they will handle the social forces that are complicating their personal and work life and pushing stress to the max. She gave many suggestions on how to succeed in doing this. She also mentioned that stress is a natural part of life and it should be accepted as inevitable. Leslie also added some thoughts on life, living and pursuing a livelihood. She was very motivating and a great start to the meeting.



**LESLIE CHARLES KICKED OFF THE MHIMA ANNUAL MEETING WITH A GREAT MOTIVATIONAL PRESENTATION.**

**Chrisann Lemery, MS, RHIA, FAHIMA** is an AHIMA First Year Director and the HIPAA Security Officer and Assistant Privacy Officer for WEA Trust Insurance Company in Madison, Wisconsin. She did the **AHIMA Update – Real Leadership in a Time of Real Change**. Part of the presentation included an audio presentation that introduced the new AHIMA CEO Alan Dowling, PhD. Real change in HIM calls for real leadership from HIM professionals. This year two historic changes, ICD-10 and the proposed regulations for meaningful use, are converging in front of AHIMA members. This presentation covered ICD 10 training assessment steps, investigation of GEMS and crosswalks, mapping information between code sets, and information regarding meaningful use. It is very important that HIM step forward and assist with the changes that will transform HIM. AHIMA has many tools and resources that are available to help transform your professional leadership. There were several questions that Chrisann asked those attending to think about and there was some interaction with attendees.

# MHIMA

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August 15, 2010

**Please forward articles in hard copy  
or electronically to the Editor.**

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**Rochelle Cooper, RHIA, CCS** is the Director, Education and Coding Compliance at Beaumont Hospitals. Her presentation was **RAC Overview and Update**. It included a description of the CMS Recovery Audit Contractor (RAC), how the program works, the results of the 3-year demonstration project, the improper payment prevention program, changes to the RAC program, the Michigan RAC, and other agencies that are out there. She included a sample Demand letter from the RAC for requesting records, an additional documentation request letter, and a list of approved RAC issues as of 3/23/2010. It was a very informative presentation.

**Dennis Drake** is the Manager in Corporate & Financial Investigations (CFI) for Blue Cross Blue Shield of Michigan and has over 25 years experience in the health care fraud area. His presentation was **Fighting Health Care Fraud**. The presentation included how Blue Cross Blue Shield identifies cases of fraud and covered some of the specific investigations he has been involved with.

Thursday morning started with a keynote by **Laura Appel** who is the Vice President of Federal Policy and Advocacy for the Michigan Health and Hospital Association. Her presentation was **Michigan and Federal Legislative Update**. Laura discussed the economy in Michigan and the challenges of the Medicaid budget. She also discussed the Health Information Exchange in Michigan. She also discussed the National Healthcare Reform. There are over 51 million uninsured individuals in America and the number grows daily. In the last four years insurance premiums have risen 131%, with the average family of four, paying more than \$13,000 a year in premiums. She discussed the changes to take place that will be effective September 23, 2010 and the enhancements to the Medicare and Medicaid payments. There will be more focus on wellness and prevention and funds have been provided to encourage this. The law encourages quality and safety and regulatory oversight. Laura also presented the key dates for health reform. Healthcare organizations will be expected to have more integrated care, more at-risk payments, and more accountability. She suggested that attendees check the MHA website for information and further updates.

**Veronica Marsich, JD** is the General Counsel for Metro Health Hospital in Wyoming, Michigan. Her presentation was **Legal Update Hot Topics**. She covered in depth the HIPAA changes in the HITECH Act; BA subject to HIPAA security, privacy, and penalty provisions, notification of breach, annual security compliance guide, and patient's right to restrict disclosure, accounting for certain disclosures of EMR, patient's right to access PHI (Personal Health Information) in electronic form, and the use of PHI in marketing and fund raising. The presentation was very informative and was pertinent information for those attending.

**Lynn Kuehn, MS, RHIA, CCS-P, FAHIMA** is a Health Care Consultant with over 25 years experience in physician practice management, coding and reimbursement for physician services, compliance program development and education. Her presentation was **Auditing and Monitoring of Professional Fee Coding**. Auditing and monitoring is vital to a Compliance Plan. This program covered the differences between auditing and monitoring and provided practical methods for their completion. She provided good information in components of a compliance plan, which includes auditing and monitoring. She also presented information about E&M monitoring, and the steps needed for an effective audit process. She discussed financial and database monitoring, qualitative and quantitative analysis, and claims history. Those attending received a lot of good information to utilize in their departments.

**Nancy Walker, MS, RHIA** is a Corporate Revenue Cycle Manager for Beaumont Hospitals and the MHIMA E-HIM Project Manager. She moderated the **EHIM Panel**. Her presentation covered the American Recovery and Reinvestment Act 2009 (ARRA) and the involvement of MHIMA. She discussed the HITECH Act which includes the State Health Information Exchange Initiatives, Regional Extension Center, and Workforce Initiatives. She also shared information about the Health Information Exchange in Michigan, the Regional Extension Center, the Michigan Coalition for Health Information Technology, the Michigan Health Council, and the involvement MHIMA has established with them and how HIM professionals may be affected. She provided resources and websites for further information as well.

**Jackie Rosenblatt**, is the Director of Quality Process at MPRO and a founding member of the regional extension center M-CEITA and was part of the panel. She discussed some of the plans and the direction for the state's Office of the National Coordinator (ONC)-funded Regional Extension Center, called the Michigan Center for Effective IT Adoption (MCEITA).

**Moir Davenport-Ash, RHIA, CPHQ** is the Privacy Officer and Director of HIM of the Community Mental Health Center of Ingham County, and a voting member of the MiHIN (Michigan Health Information Network) Privacy and Security Workgroup and was also a panel member. She discussed the process and outcomes of the MiHIN Privacy and Security Workgroup to date, which

included some history of the group formation and composition. She also discussed what the group has planned for the future.

**Dr. James Riddell** is a physician at the University of Michigan and is part of the University of Michigan Clinic for the HIV/AIDS Treatment Program (HATP). He did a very informative presentation called **Update on HIV/AIDS – New Treatment** which is antiretroviral therapies. He presented detailed definitions and a brief overview of the history of HIV/AIDS and where it started. In 2008 there were 33.4 million cases worldwide with 1.4 million in the United States. He covered symptoms, treatments, and possible side effects. He also talked about the HATP and the team involved in the clinic. The team includes five physicians, one nurse, two social workers, and three support staff. He also provided several resources to obtain further information for attendees.

**Beth Nagel** is the Health Information Technology Manager for the Michigan Department of Community Health presented an **Update on HIT Initiatives in Michigan**. Her presentation included an overview and update on the many Health Information Technology and Exchange projects that are happening in Michigan including those that are part of the American Reinvestment and Recovery Act of 2009. She covered the strategic and operational plans and what Michigan has done to be prepared for the Health Information Exchange (HIE). She also mentioned the EHR Incentive Program and the criteria to receive Medicaid provider incentive payments, as well who is eligible to receive the incentive payments. She covered the goals for “Meaningful Use” in Michigan and demonstrated the differences between Medicaid and Medicare incentive payments. There will soon be an HIT website [www.MichiganHealthIT.org](http://www.MichiganHealthIT.org), and there will be a toll free number where questions can be addressed. Beth also mentioned the Michigan Regional HIT Extension Center (M-CEITA), and its mission, vision, structure, priority providers, scope of services, and milestone payments and match. She explained the Beacon Community Cooperative Agreement and a program overview. There are 15 communities with \$220 million in funds available. The average award will be \$15 million. She provided the MiHIN website reference; [www.michigan.gov/mihin](http://www.michigan.gov/mihin).

**Lynn Kuehn, MS, RHIA, CCS-P, FAHIMA** did another presentation for MHIMA. **Advanced CPT Coding for Orthopedics and Spinal Surgery**. This presentation covered both open and laparoscopic shoulder and knee surgeries and a variety of spinal procedures. She presented the definitions, anatomy, surgical approaches and most popular surgical procedures for these complex coding areas as well as the CPT codes and the HCPCS codes for the procedures. Lynn also provided free sites to the attendees for further information regarding the procedures. Her presentation was very informative and those attending learned very good and specific information.

Friday morning began with a keynote address by **Joyce Weiss** who is a Conflict Resolution Consultant with her own company, Joyce Weiss Training & Development, LLC. Her presentation was **Be Direct With Respect®**. She stated that “new work realities: become driven by change”. There are 5 stages of change; ambivalence, anger/apathy, adjustment, acceptance, and renewal. She discussed eight new work realities. 1. Commit fully to your job, 2. Accept ambiguity and uncertainty, 3. Behave like you are in business for yourself, 4. Constantly learn, 5. Hold yourself accountable for outcomes, 6. Add value, 7. Manage your morale, and 8. The reality is that it is tough to stay positive during constant chaos. She reviewed several definitions and reviewed a “win-win” way of communicating. She then explained the concept of being direct with respect and also gave some tips and guidelines to disarm toxic comments. This presentation motivated attendees to start the day.

**Jason Werner** is an Analyst within the Data Management Division of Medicaid for the Michigan Department of Community Health. He is

working with Michigan State University and the Michigan Public Health Institute on implementing health information technology in Michigan. His presentation was the **Medicaid Electronic Health Record Incentive Program**. His presentation was an overview of the program. He did mention that the final regulations have not been published at this time but will be published in late spring or early summer. He discussed the criteria to receive Medicaid Incentive Payments and who is eligible to receive the incentives. He mentioned that to qualify for the program certified EHR technology must be utilized. He also covered the three stage approach and the five healthcare goals for meaningful use. He also discussed the financial incentives for eligible professionals and the rules relating to them. He presented the formula for hospitals for the incentive, which vary by the size of the hospital. He discussed the process to register for the Medicaid EHR Incentive Program and the requirements and rules. He presented the timeline for payment to be paid and website information as well as a toll free number for providers. He also talked about M-CEITA and MiHIN and their relationship to the program.

**Don Guinn** serves on the Detroit Hospital liaison committee. He brought five other members of the committee with him for the presentation. His presentation covered **Medical and Ethical Considerations When Treating Jehovah's Witness Patients**. The presentation covered the clinical

CONTINUED ON PAGE 4

# FOR THE Record

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considerations and procedures that can be performed to prevent blood loss and lower the threshold for needing a blood transfusion, as well as the legal and ethical aspects of treating Jehovah's Witness patients. It was a very interesting presentation for those attending and helped understand alternative treatments for surgery without compromising religious beliefs of patients.

**Helen Peck, RN, MA, OCN, CCRP**, is the Director of Clinical Trials at Barbara Ann Karmanos Cancer Institute. Her presentation was **Cancer Clinical Trials**. She mentioned her previous positions and experience prior to this position. She explained the history, what, where, how and why clinical trials are conducted. The ultimate goal is "to identify treatment that translates into improved survival or better quality of life". A clinical trial is a comparison of new treatments against current best practice. Several benefits were mentioned; 1. Access to new experimental treatments, 2. Improved monitoring of health status and side effects, and 3. Investigational treatments are provided. Patients are involved in the decision making for their treatment. She mentioned the barriers of the patient for clinical trials; education and understanding, complexity, cost, patient perception, physician communication, travel and appointments, and fear of the unknown. Also physician barriers can be a problem; time and belief that one treatment is better than another, trial may interfere with doctor/patient relationship, resources, lack of clinical trial support, patient demographics, and availability of trials.

**Ann Barta, RHIA** is a Professional Practice Specialist for the American Health Information Management Association (AHIMA). Her presentation was an **ICD 10 Update**. Ann mentioned the final rules with the compliance date of January 1, 2012 for ICD 10/PCS. She also discussed the HIPAA Electronic Transaction Standards version 5010. She described the differences and similarities between ICD 10 and ICD 9 CM. She also covered exclude notes, combination codes, laterality, specificity, and indexing utilizing specific examples for ICD-10 and ICD-PCS. Ann also

covered the impact of the changes to the coding system, to inpatient hospitals, and to other healthcare providers. She discussed the mapping between old and new systems also. She shared the AHIMA ICD 10 preparation and implementation plan and 7 steps for the impact of coding system changes: 1. Develop strategy, 2. Communicate, 3. Assess readiness, 4. Inventory process/system impact, 5. Plan training, 6. Documentation improvement, and 7. Develop budget. She also discussed next steps and preparing for the transition to be sure HIM should be leading it. The AHIMA coder training strategy includes 50 hours of training; 16 hours ICD-10-CM, 24 hours ICD-10-PCS, and 10 additional hours of practice. The key is to provide appropriate training to the right individual at the right time. AHIMA has several ICD-10 Academies scheduled throughout the country in the next five months. Ann also provided several references and resources for further information.

**Sarah Steffes, MSM** who is the Director of Program Delivery for TRS Institute, which is the only teaching institution to be granted educational approval through AHDI for their speech editing program. Her presentation was **MT Transition to Editor**. This presentation taught attendees how to successfully transition from medical transcription to speech recognition editing. The presentation included an overview: the history, science and basic application of speech recognition technology, how dictation affects speech recognition, common errors of speech recognition, SRT and ergonomics/MT health implications, and universal editing principles to enhance productivity and support high quality documentation. Sarah also provided MS Word Shortcuts and several online resources for learning. She also presented a sample job description for a Speech Recognition Medical Transcription Editor (SRMTE).

Thanks to all of the speakers, exhibitors, volunteers, and the Convention Arrangements Committee for making this meeting a great success. Plan to attend the meeting next year, May 11-13, 2011 at the Soaring Eagle Casino in Mt. Pleasant, Michigan.



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I hope everyone that was able to attend this year's annual convention enjoyed the meeting as much as I did. I also had the opportunity to meet so many of you that I didn't already know. Thanks again to the Arrangements Committee for all of their hard work in making this year's convention a huge success.

The theme of this year's convention was "HIM Reform: Redefining Our Role". When I first heard of the theme, I immediately thought of my job at Trinity Health. My job as a Systems Analyst is to work with the HIM Management teams at each of our hospitals, helping them to work through their processes as the electronic health record is installed at each of their facilities. It is a major change for HIM professionals as they begin to think of how their department will operate with an electronic, instead of paper chart. They will have only data to manage, instead of paper. They no longer will have paper charts sitting on a shelf in the back of their department. Their physical work area will change as they no longer will have to maneuver through stacks of charts and loose reports. HIM staff will be doing their work in front of a computer screen. They will be surfing through an electronic chart, instead of thumbing through a paper chart. There will no longer be file clerks that file charts and loose reports. That staff will take on a new role and will scan in any remaining paper forms into the patient's electronic chart.

The EHR has definitely reformed how HIM departments operate, but so have many other things. We got through HIPAA...changing all of our processes and procedures to become HIPAA compliant...now we have ARRA and HITECH to learn about. We set up processes to handle RAC Audits...now we have to learn about ICD-10. Even the economy isn't giving us a break, as we now have to do more with less staff.

I've been in the HIM profession for 25 years and one thing that I know about our profession is that we keep learning and growing. We're becoming more marketable and gaining more recognition. We need to continue to look at these changes as opportunities. So, don't ever think you can't do something, because our history has proven otherwise!

As my year as MHIMA President begins, I look forward to the adventures and opportunities that await us. Thank you for your confidence in giving me this privilege to lead our fine association. You've also elected a wonderful Board. I look forward to working with the Board, our Project Managers and their committees and all of you to make this a fantastic year.

Chris McCann, MPA, RHIA  
MHIMA President



CHRIS MCCANN, MPA, RHIA  
MHIMA PRESIDENT

## PRESIDENT'S MESSAGE



## MICHIGAN MEDICAL RECORD Charities Scholarship Winners



EDUCATORS AND SCHOLARSHIP WINNERS FROM FERRIS STATE UNIVERSITY



EDUCATORS AND SCHOLARSHIP WINNERS FROM SCHOOLCRAFT

Michigan Medical Record Charities was able to award seven \$750 scholarships this year.

Congratulations to the following Schoolcraft College students: Kathy Abrahamson, Kimberly Meyer, and Dorene Pankey. Congratulations to the following Ferris State University students: Alexis Oberg, Cynthia Post, Heidi Seitzinger, and Nancy Zimmerman.

In making the award decision, the committee reviewed the scholastic achievement, participation in promoting health information, contributions to the profession, other honors, awards and recognition, and a faculty recommendation regarding her potential for professional leadership. The students receiving awards excelled in each of these areas.

The Michigan Health Information Management Association, through Michigan Medical Record Charities, presents this award annually to students of Michigan-based, AHIMA-approved Health Information degree programs. The honorees received a certificate of recognition, a free day registration and expenses for mileage and one night hotel stay for the annual meeting, and a check for \$750. The awards were presented at the MHIMA Annual Awards Luncheon, Friday, May 14, 2010, at the Detroit Marriott Hotel, Troy, Michigan. They are all deserving of this award. MHIMA looks forward to their continuing education and association with the organization.

Be creative and  
informative!

If you would like to contribute  
to an upcoming  
issue of **FOCUS**  
email the editor at [pchapo@botsford.org](mailto:pchapo@botsford.org)

## TREASURER'S REPORT

JUNE 23, 2010

TOTAL MHIMA ASSETS

**\$44,763.47**

## Congratulations!

THE FOLLOWING MEMBERS HAVE  
PASSED EXAMINATIONS!

### CCA's

Paula Bastion  
Zena Brown  
Deanna LaRose  
Laura Prchlik  
Margaret Torres

Hancock  
Pontiac  
Gaylord  
Metamora  
East Grand Rapids

### CCS's

Lisa Boyte  
Cheryl Enix  
Sushmitha Naini  
Jean Scanlon  
Lois Walker

Saint Clair  
Allen Park  
Auburn Hills  
Lambertville  
Delton

### RHIA's

Zana Bouda

Ann Arbor

### RHIT

Amber Bosley  
Nellie Byrd  
Gail Koslowski  
Robert Porter  
Nicole Wade  
Stephanie Wysocki

Hart  
Riverview  
Westland  
Jackson  
Troy  
Ontanagon

## CONGRATULATIONS TO

# Jody Scheller



Jody Scheller attended the National Institute for Staff and Organizational Development (NISOD) in Austin, Texas on May 31-June 2. She was one of two faculty members selected from Schoolcraft College to receive the NISOD National Teaching Excellence Award. She was honored to have her husband David present her with a medallion of honor for teaching excellence.

Since its inception in 1978, the National Institute for Staff and Organizational Development (NISOD) has emphasized the importance of teaching and leadership excellence in institutions of higher education. NISOD has worked to serve, engage, and inspire teachers and leaders through conferences, publications, web services, partnerships, programs, and more. In 1989, in connection with a University of Texas national study of teaching excellence, NISOD hosted its first ceremony, held in conjunction with its annual International Conference on Teaching and Leadership Excellence, honoring and naming the individuals featured in this study as recipients of the NISOD Excellence Award. The response to that ceremony was so positive that the decision was made to begin what has become a celebratory tradition. NISOD institutions have continued to support this annual celebration. The Excellence Awards tradition allows the distinct privilege of honoring so many of the world's best in higher education.

**Congratulations Jody!!!**

## Sympathy

Deepest sympathy to the family of Karen Shrader, RHIT from Harbor Beach Hospital upon her death on May 10, 2010.

Sincere sympathy to Sandra Osier, RHIT on the loss of her brother on May 10, 2010.

Heartfelt sympathy to Sandra Zubke, RHIT in the sudden loss of her Father William J. Zubke on June 4, 2010.

**KAREN AND MICHAEL SCHMIDT AT THE VOLUNTEER RECEPTION**



# Yvonne Harbert Student ACHIEVEMENT AWARD WINNER



SHARON KOCH FROM SCHOOLCRAFT COLLEGE RECEIVES  
THE YVONNE STUDENT ACHIEVEMENT AWARD

Congratulations to Sharon Koch from the Schoolcraft College. While going to school full time in the Health Information Technology Program, Sharon managed to maintain an overall GPA of 3.85. In addition she also has given her time to school, family and community service.

In making the award decision, the committee reviewed the applicant's GPA, school, social, community, and professional association involvement, honors, awards, and recognition - plus work experience. Sharon excelled in each of these areas.

The Michigan Health Information Management Association presents this award annually to graduates of Michigan-based, AHIMA-approved associate degree programs. The honoree received a certificate of recognition at the MHIMA Annual Awards Luncheon on Friday, May 14, 2010, at the Detroit Marriott Hotel in Troy, Michigan, and upon successful completion of the National Certification Examination given by AHIMA, payment of the first year of her professional dues and reimbursement for the examination expense will be made. Sharon is deserving of this award. MHIMA looks forward to her continuing education and association with the organization.

# Certified Coding Associate (CCA) Update

The National Commission for Certifying Agencies (NCCA) has granted accreditation to AHIMA's Certified Coding Associate (CCA) certification program. Following are some details on the accreditation, how it was achieved, and what it means for AHIMA.

In short, this is a big deal! The CCA is the only HIM credential worldwide that is currently accredited by NCCA. This gives us a strong competitive advantage in the coding space that we didn't have before. More importantly, it gives our CCA certificants and future certificants greater validation of their skills and knowledge to help them reach their organizational and career goals, as they help provide the industry with quality healthcare through quality information.

The application for accreditation was led by the AHIMA Certification Department Mike Niederpruem, Jo Santos, Heather Rich, and Lisa Chernikoff who worked for several months of long hours to ensure we had all of the procedures in place and the documentation prepared to satisfy the requirements of the accreditation process. AHIMA received accreditation by submitting a very extensive application demonstrating the CCA program's compliance with the NCCA's *Standards for the Accreditation of Certification Programs*. NCCA is the accrediting body of the Institute for Credentialing Excellence (formerly the National Organization for Competency Assurance). The NCCA Standards were created in 1977 and updated in 2003 to ensure certification programs adhere to modern standards of practice for the certification industry.

NCCA Standards address the structure and governance of the certifying agency; characteristics of the certification program; information required to be available to applicants, certificants, and the public; and recertification initiatives of the certifying agency. To maintain NCCA accreditation, certification bodies such as AHIMA are required to consistently adhere to a set of requirements or procedures related to quality, openness and due process. To view the standards visit <http://www.credentialingexcellence.org/ncca>. AHIMA joins an elite group of more than 100 organizations representing over 200 programs that have received and maintained NCCA accreditation.

Peggy Neuzil, MBA, PMP  
Marketing Director  
American Health Information Management Association (AHIMA)

## The Michigan Health Information Management Association 2010 Mentor

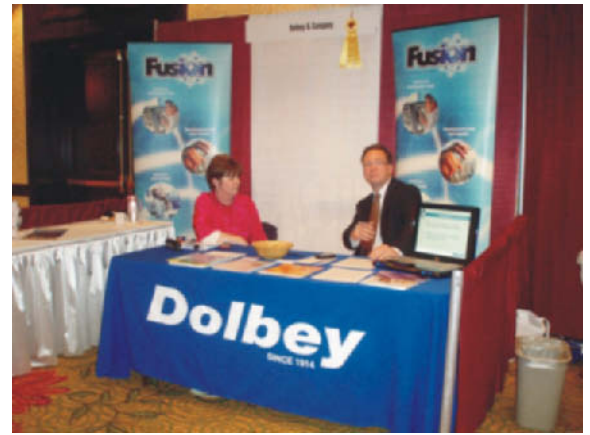
SANDRA K. ZUBKE, RHIT



Supervisor, McLaren Community Medical Center – Lapeer MHIMA: She is currently a Member of the Education Project and has been with the project since 2008. She will be Project Manager in 2010-2011

MIDMHIMA:

- President
- Past President
- President Elect Speaker at education sessions in the region
- Nominating Committee Chair for several years
- Preceptor for many HIM Programs in Michigan during all quarters and with multiple students
- Mentor for students in HIM Programs in Michigan – always willing to help further their future careers and encourage them to be involved in the Association

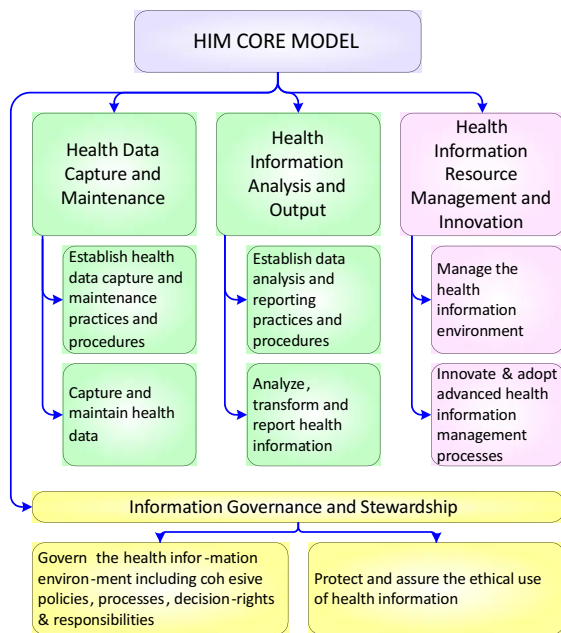


*Members visited the Exhibit Area to learn more about new...*



*technology and services available.*

# HIM CORE MODEL DEVELOPMENT



The AHIMA Board of Directors is developing a “Core Model” of HIM functions to describe the robust set of functions and opportunities open to current and future health information managers.

**Health Data Capture and Maintenance**-Establish health data capture and maintenance practices and procedures and Capture and maintain health data.

- Develop and maintain data architecture and models.
- Design functional attributes of data structures, data fields, and input templates.
- Provide nosology, data mapping and taxonomy support for information retrieval or secondary use.
- Ensure appropriate protocols to support secondary data uses, such as research, quality reporting, public health, risk assessment, etc.
- Establish and maintain uniform definitions of data.
- Design, operate and ensure appropriate data capture mechanisms with edits to identify variance with expected values (includes speech recognition, menus & other approaches).
- Design and operate data quality and integrity validation strategies and methods.
- Manage terminology assets (evaluate, acquire, use and maintain vocabulary and clinical code sets through their life cycle).
- Code health record content using data content standards (e.g., ICD, CPT).
- Develop and map health information related process, work and information flows
- Identify, develop & operate required registries.
- Manage patient identity mechanisms and processes

**Health Information Analysis and Output**-Establish data analysis and reporting practices and procedures and Analyze, transform and report health information.

- Develop the functional requirements for data retrieval and analysis
- Design the criteria and metrics to met the end users' needs through the collection and interpretation of data
- Integrate clinical and business decision support rules into systems
- Integrate data from internal and external sources to provide data for analysis and/or reporting
- Provide data from primary records for secondary data use ( research, public health, quality reporting)
- Analyze health data to generate findings to form recommendations for clinical, financial, and operational processes. Evaluate systems output and fit for use

- Apply appropriate statistical methods and data mining techniques
- Conduct clinical data and clinical process modeling
- Produce accurate and properly reported data
- Abstract data

**Health Information Resource Management and Innovation** Manage the health information environment and Innovate & adopt advanced health information management processes.

- Lead the development, deployment and operation of organizational information management policy.
- Define functional, technological and communication requirements.
- Optimize the use of information in decision making.
- Evaluate the effectiveness of information systems.
- Optimize reimbursement through management of the revenue cycle and information for business intelligence.
- Perform health information management research.
- Participate in the leadership of quality improvement via health information.
- Lead the development of strategic information plans and assist in the development of strategic information *technology* plans.
- Shape and manage information architecture across EHR/PHR/HIT systems.
- Advance information-based process innovation.
- Influence the decision-making for the adoption of information technology.
- Manage implementation, e.g. project management, user preparation, change management, training .
- Shape the e-HIM environment (standards, policy, regulations).
- Manage information management projects and operations including financial and human resources.
- Employ performance improvement techniques.
- Deploy artificial intelligence technologies.
- Design human-computer interface

**Information Governance and Stewardship**-Provide appropriate governance for the health information environment, including cohesive policies, processes and decision-rights and responsibilities and Protect & assure the ethical use of health information.

- Envision and develop HIM practice (HIE, CAC, personalized medicine).
- Develop, maintain and operate a patient identity management program.
- Manage access, disclosure, use and control of protected health information.
- Administer organization infrastructure for privacy, security, confidentiality, access, integrity and controls.
- Ensure and monitor compliance with state and federal laws and regulations, payor policies, and legal requirements pertaining to health information, reimbursement and privacy/security.
- Demonstrate and promote legal and ethical standards of practice.
- Establish and manage process for verifying and controlling access authorizations and privileges, including emergency access.
- Administer the Content and Records Management Program (including record lifecycle management, record alternation management, business continuity planning, retention/storage, archiving, destruction, disaster planning, and legacy information).
- Design and implement business continuity, information integrity and risk management plans.
- Advocate on behalf of the individual(s)

AHIMA is asking for input. 1. Are the major elements of the model sufficiently comprehensive to encompass the variety of health information management functions? 2. For the elements of the model, what functionality should be added? Which should be re-worded?

From AHIMA Winter Team Talks  
Marsha Allen, RHIA

# THANK YOU

... to the following contributors  
who donated items for the Medical Record Charities Silent Auction  
held at the MHIMA Annual Convention:

Marsha Allen, RHIA  
American Health Information Management Association  
Baker College of Flint  
Kim Bruley, RHIT, CCS  
Peggy Chapo, MSA, RHIA  
C. Leslie Charles  
Kathy Cleland, RHIA  
Continental Bike Shop, Hazel Park  
Rochelle Cooper, RHIA, CCS  
Melody Czapski, RHIT, CCS-P, CHCC  
Davenport University  
Double JJ  
Ferris State University  
Firekeepers Casino  
Huron River Chapter of AHDI  
Sandy Huyck, RHIA, CCS-P  
Carol Jennings, MPA, RHIA, FAHIMA  
Gloria (Gaye) Kendrick, RHIA  
King's Creative Stitches, Pinckney

Connie Klein, RHIT, CCS-P, CPC, CPC-H  
Char Lipski  
April Martin, RHIA, CMT, AHDI-F  
Chris McCann, MPA, RHIA  
Michigan Heart, PC  
Mid-Michigan Community College  
Margaret Neterer, RHIA  
Nuance  
Oak Horizons Educational Center, Tennessee  
Sheri Patton, RHIA  
Plymouth Whalers  
PRP Wine (Consultant Ian Lovell)  
q.i.d. Transcription, Inc.  
Judy Saunders  
Schoolcraft College  
Diane Tompkins  
TRSi  
Karen Schmidt, RHIT, CCS  
Nancy Walker, MS, RHIA

As a result of their generosity, Michigan Medical Record Charities 2010 Silent Auction raised **\$2975** to be used toward health information scholarships in the state of Michigan!

An additional "thank you" to all who bid on items this year.

Watch for more exciting bidding at  
Soaring Eagle in 2011!!!



# President's Reception



CAROL JENNINGS PRESENTS THE MHIMA GIFT TO KAREN SCHMIDT DURING THE PRESIDENT'S RECEPTION



KATHY THOMAS AND ELVIS



KAREN SCHMIDT AND ELVIS

CONNIE KLEIN, DEB SANDERS AND ELVIS



PRESIDENT'S RECEPTION



PRESIDENT'S RECEPTION



# 3rd Annual Medical Record Charities Golf Outing

TO BENEFIT MEDICAL RECORD CHARITIES SCHOLARSHIP FUND

Saturday, August 7, 2010

THE STRATEGIC EXECUTIVE PAR 3  
**FOX HILLS GOLF CLUB, PLYMOUTH, MICHIGAN**

8768 North Territorial Rd, Plymouth, MI 48170  
(734) 453-7272



## EVENTS

**8:30**

Breakfast And Outing Rules

**9:30**

First Foursome Tees Off

**1:30**

Buffet Luncheon And Bar

**3:00**

Recognition, Awards and Raffle Drawings

**OUTING FEE \$90** (\$30 Deductible)

**MEALS ONLY** (\$11 Deductible)

### FOURSOME

1. \_\_\_\_\_
2. \_\_\_\_\_
3. \_\_\_\_\_
4. \_\_\_\_\_

### HOLE SPONSOR

\$200.....Signage at hole and recognition

### SILVER SPONSOR

\$500.....Signage at hole, recognition and golf for four

### GOLD SPONSOR

\$750.....Signage at two holes, recognition and golf for four

### PLATINUM SPONSOR

\$1000...Signage at four holes, recognition and golf for four

### CONTACT PERSON

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City, State, Zip: \_\_\_\_\_

Phone: \_\_\_\_\_ Email: \_\_\_\_\_



# New Members June 2010

Aubrey Abbas.....Swartz Creek	Loreen Fall.....Beaverton	Deborah O'Rourke.....Westland
Sandra Ankrapp.....Warren	Waiter Fechner.....Ann Arbor	Teri Parish.....Reed City
Jessica Annis.....Marquette	Vincent Flynn.....Utica	Ruth Parmelee.....Belleville
Jacquelyn Avinger.....Oak Park	Sally Freeburn.....Battle Creek	Tanya Peterson.....Melvindale
Kristen Bakeman.....Clinton Township	Margaret Godbolt.....Melvindale	Kathy Phelps.....Prudenville
Brent Baum.....Grand Rapids	Jamie Gosk.....Taylor	Shevett Pitts.....Taylor
Jennifer Boggs.....Shelby Township	Brytani Griner.....Marcellus	Prathibha Rao.....Canton
Holly Boyle.....Northville	Julianne Hammond.....Alpena	Gregory Reeder.....Middleville
Barbara Brainard.....Grand Blanc	Deborah Harris.....Detroit	Shelly Rentz.....Roseville
Karol Burnham.....Lowell	April Hauser.....Berkley	Deanna Robinson.....Fostoria
Nick Buttar.....Grand Blanc	Falin Hunt.....Hesperia	Ronda Schafer.....Portland
Jackie Carter.....Marquette	Jennifer Inwood.....Saint Clair	Gretchen Schulte.....Davison
Mary Charmley.....Marquette	Andrew Kacir.....Roseville	Katrina Shah.....Eastpointe
Laverne Chatman-Neal...Detroit	Melanie Kalisch.....Broham	Amanda Sheehan.....Gladwin
Kimberly Clark.....Jackson	Regina Kimmes.....Marquette	Riley Shelton.....Big Rapids
Melonie Clarke.....Fraser	Kathryn Lessnau.....Troy	Roberta Simpson.....Harrison
Margaret Cobb-Pratt.....Alto	Jeffery Lott.....Taylor	Valencia Smith.....Fraser
Kathleen Cockeram.....Tustin	Mark McEmber.....Troy	Veronica Smith.....Howard City
Percy Colenburg.....Detroit	Kimberly McMahan.....Shelby Township	Julie Soper.....Williamston
Marie Cormack.....Livonia	Amanda Meyer.....Holland	Torrie Sult.....Fulton
Anny Courneya.....Gladwin	Ryan Michelle Moon.....Marne	Dinnah Rose Turner.....Northville
Veronica Darty.....Melvindale	Helen Morrow.....Marquette	Stacy Wellman.....Saint Clair Shores
Tammy Davey.....Redford	Maureen Mullins.....Livonia	Allison Williams.....Grand Ledge
Susan Dayton.....Warren	Jennifer Nieb.....Niles	Barbara Williams.....Taylor
Stacey DeCarlo.....Monroe	Kimberly Norton.....Mecosta	Runjie Yu.....Livonia
Dana Douglass.....Grand Blanc	Jessica Orange.....Wyoming	Shannon Zulkiewski.....Dearborn

## CAHIIM

Commission on Accreditation of Health Informatics and Information Management Education (CAHIIM)

**Vision:** To be the premier organization for programmatic accreditation services in Health Informatics and Health Information.

**Mission:** Serves the public interest in advancing the value of Health Informatics and Health Information Management education through quality education by:

- Establishing and enforcing accreditation Standards for Health Information Management (HIM) and Health Informatics (HI) educational programs;
- Recognizing programs that meet the Standards;
- Assessing student achievement;
- Respecting educational innovation and diversity;
- Recognizing academic institutions' autonomy;
- Emphasizing the principle of volunteerism and peer review; and
- Embracing a culture of continuous quality improvement.

### 2009 Accomplishments

- Year-end 286 CAHIIM accredited programs
- 54 baccalaureate
- 6 approved masters
- 226 associate
- Accreditation decisions = 30; site visits = 23
- *CAHIIM View* newsletter archived at [www.cahiim.org](http://www.cahiim.org)
- Expanded the Board of Commissioners to 14 including elected, appointed (4 new health informatics commissioners, public member)

### 2010 Initiatives

- Launch graduate program accreditation process (March 2010):
  - Master's in Health Information Management
  - Master's in Health Informatics

- Demonstrate a fully online, web-based, paperless accreditation process from application, through accreditation steps, and annual reporting

### Things You Should Know

- You may not have a program in your state but you may have students and graduates in online programs around the country
- Estimate HIM and health informatics student population today at over 20,000 (includes certificate through graduate level)
- Traditional practice experiences
- Challenging to find and manage
  - Inflexible for the working student
  - Simulations with V-lab and other resources popular
- CAHIIM requests that every student have some type of “meaningful interaction” with practice project, mentor, research, solve a problem with a deliverable to you
- Stimulus funding will support development of certificate and graduate level health academic programs targeting a workforce to implement EHRs and support Regional Extension Centers
- Some will be HIM students and graduates while many will be Health IT and Health Informatics
- Discuss how your CSA will engage this expanded health information workforce
- CAHIIM participates on the HOD Higher Education and Workforce Committee
- Read the *CAHIIM VIEW* newsletter archived on [www.cahiim.org](http://www.cahiim.org) to keep current/learn more

# Membership Report - June 10, 2010

SUBMITTED MARSHA A. ALLEN, RHIA

CLASSIFICATION	MEMBERSHIP AS OF FEBRUARY 8, 2010	MEMBERSHIP AS OF APRIL 8, 2010	CHANGE
Active RHIT/RHIA/CCS/CCS-P/CCA/CSP	1814	1829	+15
Active Senior	40	38	-2
Student	898	898	-
Graduate	130	35	+5
Honorary	2	2	-
Corporate	12	12	-
	<b>2896</b>	<b>2914</b>	<b>+18</b>
Certified Non-members	999	1007	+8

## Corporate Members 2010

7/92	<b>3M Health Information Systems</b> 575 W. Murray Boulevard Murray, UT 84123	Tammy Collings Event Manager (800) 367-2447	www.mmm.com
7/93	<b>VanBelkum Companies</b> 4345 44th Street SE, Suite C Grand Rapids, Michigan 49512	Greg Ingersoll Director, Sales & Marketing (616) 974-8200	www.vanbelkum.com
3/94	<b>The Rybar Group, Inc.</b> 3150 Owen Road Fenton, Michigan 48430	Claudine Hildreth Marketing Operations Director (810) 750-6822	www.TheRybarGroup.com
10/96	<b>Nuance Healthcare</b> One Wayside Road Burlington, Massachusetts 01803	Lauren Underhill Marketing (781) 565-5000	www.nuance.com
8/98	<b>Dolbey and Company</b> 7418 Gateway Park Drive Clarkston, Michigan 48346	Mark Kuenzel Regional Vice President (888) 384-7828, Ext.155	www.dolbey.com
3/03	<b>TLM Consulting</b> P.O. Box 456 St. Clair, Michigan 48079	Terri McIntosh (586) 216-8108	www.tlmcintosh@comcast.net
2/05	<b>CareTech Solutions, Inc.</b> 901 Wilshire Drive, Suite 100 Troy, Michigan 48084	Leslie Mack Senior Director iDoc Document Imaging Delivery Division (877) 700-8824	www.caretechsolutions.com
3/06	<b>United Transcription</b> 5000 Nations Crossing, Suite 201 Charlotte, North Carolina 28217	Keirsten Huth Vice President (704) 527-8244	www.unitedtr.com
1/08	<b>MRO Corporation</b> 1016 W. 8th Avenue, Suite A King of Prussia, Pennsylvania 19406	John Walton V.P. Sales & Marketing (610) 994-7500	www.mrocorp.com
4/09	<b>Iron Mountain</b> 7277 N. Haggerty Canton, Michigan 48187	Ana Garcia Manager Healthcare Accounts (734) 456-5000	www.ironmountain.com
4/09	<b>Davenport University</b> 643 S. Waverly Road Holland, Michigan 49423	Susan Slajus Associate Dean Health Professionals (616) 395-4668	www.davenport.edu
2/10	<b>SOAP Transcription Services, Inc.</b> P.O. Box 373 Wayland, Michigan 49348	Dan Curran Sales Manager (269) 792-6363, Ext. 107	www.soaptranscription.com

# MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION

## BOARD OF DIRECTORS 2010-2011

### PRESIDENT

**Chris McCann, MPA, RHIA**  
 Work 248-324-8179  
 Home 248-615-3453  
 Fax 248-488-9605  
 mccannc@trinity-health.org

PRESIDENT-ELECT	VICE-PRESIDENT	PAST PRESIDENT DIRECTOR	SECRETARY/ TREASURER	DIRECTOR 1ST YEAR	DIRECTOR 2ND YEAR
<b>Sheila Bowlds, MBA, RHIA</b> Work 248-551-5002 Home 248-546-4138 sbowlds@beaumonthospital.com	<b>Ginny Pitts, RHIA, RN</b> Work 231-733-8669 Home 616-842-9241 gpitts@lifecircles-pace.org	<b>Karen Schmidt, RHIT, CCS</b> Work 313-916-1178 Fax 313-916-9186 kschmid1@hfhs.org	<b>Michelle Mercieca, RHIT</b> Work 313-916-1214 mmercie1@hfhs.org	<b>Karen Sue-Stefey Gregg, RHIA</b> Work 989-790-7837 Home 989-667-4380 kgregg@healthsourcesaginaw.org	<b>Melody Czapski, RHIT, CCS-P</b> Work 248-551-2602 Home 734-421-5303 Fax 248-551-2603 mzczapski@beaumonthospital.com

### CENTRAL OFFICE COORDINATOR

**Marsha Allen, RHIA**  
 Work 231-767-9717  
 Fax 231-767-2557  
 marsha@mhia.org

### NOMINATING COMMITTEE

**Sarah Wright, RHIA**  
 Work 517-886-8328  
 swright@mhia.org

### DELEGATES

<b>Charlie Robinson, RHIT, CCS-P - 2nd Year</b> Work: 248-823-0038 Fax: 248-928-0951 charlie.robinson@caretechsolutions.com	<b>Peggy Chapo, MSA, RHIA - 2nd Year</b> Work: 248-471-8180 Fax: 248-471-8508 pchapo@botstford.org	<b>Karen Schmidt, RHIT, CCS - 2nd Year</b> Work 313-916-1178 Fax 313-916-9186 kschmid1@hfhs.org	<b>Chris McCann, MPA, RHIA - 1st Year</b> Work: 248-324-8179 Home: 248-615-3453 mccannc@trinity-health.org	<b>Karen Cole, RHIT, CCS-P - 1st Year</b> Work: 313-333-0763 Home: 734-516-2575 Karen.Cole@phms.com
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### ADVOCATE

TBD

### MHIMA REGIONAL ASSOCIATIONS

<b>MID MICHIGAN</b>	<b>Karen Kramer, RHIT</b> Work: 248-425-2446 ksuek1@yahoo.com
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<b>SOUTHWEST</b>	<b>Susan Chamberlain, MSCTE, RHIA, CCS-P</b> Work 616-391-8569 susan.chamberlain@spectrum-health.org
<b>UPPER PENINSULA</b>	<b>Michaelen O'Sullivan, CCS CCS-P</b> Work 906-226-5270 michaelen@upfirst.com



Michigan Health Information  
Management Association

3311 David Bee  
Muskegon, MI 49444

**POSTMASTER, DATED MATERIAL, PLEASE DELIVER PROMPTLY!**

**MICHIGAN HEALTH INFORMATION MANAGEMENT ASSOCIATION**

# Calendar Of Events

<b>DATE</b>	<b>SPONSOR</b>	<b>LOCATION</b>	<b>TOPIC</b>	<b>CONTACT</b>	<b>PHONE</b>
July 16, 2010	AHIMA	Chicago, Illinois	Summer Team Talks	AHIMA	www.ahima.org
July 17-18, 2010	AHIMA	Chicago, Illinois	Leadership Conference	AHIMA	www.ahima.org
July 23, 2010	MHIMA	MHA, Lansing	Leadership Conference And Board Meeting	MHIMA	231-767-9717
September 19, 2010	MHIMA	Conference Call	Board Meeting	MHIMA	231-767-9717
September 25-30, 2010	AHIMA	Orlando, FL	Annual Meeting And Exhibits	AHIMA	www.ahima.org
November 19, 2010	MHIMA	MHA Lansing	Board Meeting	MHIMA	231-767-9717
January 21, 2011	MHIMA	Conference Call	Board Meeting	MHIMA	231-767-9717
March 18, 2011	MHIMA	MHA Lansing	Board Meeting	MHIMA	231-767-9717
May 6, 2011	MHIMA	Conference Call	Board Meeting	MHIMA	231-767-9717
May 11-13, 2011	MHIMA	Soaring Eagle, Mt. Pleasant	Annual Meeting And Exhibits	MHIMA	231-767-9717
May 16-18, 2012	MHIMA	Lexington, Lansing, MI	Annual Meeting And Exhibits	MHIMA	231-767-9717
May 15-17 2013	MHIMA	Grand Traverse Resort, Traverse City, MI	Annual Meeting And Exhibits	MHIMA	231-767-9717